

# Policies in Relational Contracts

Daniel Barron and Michael Powell\*

June 5, 2017

## Abstract

We consider how a firm's policies constrain its relational contracts. A policy is a sequence of decisions made by a principal; each decision determines how agents' efforts affect their outputs. We consider surplus-maximizing policies in a flexible dynamic moral hazard problem between a principal and several agents with unrestricted vertical transfers and no commitment. If each agent observes only his own output and pay, then the principal might optimally implement dynamically inefficient, history-dependent policies to credibly reward high-performing agents. We develop conditions under which such backward-looking policies are surplus-maximizing and then illustrate how they influence promotions, hiring, and performance.

---

\*Barron: Northwestern University Kellogg School of Management, Evanston IL 60208; email: d-barron@kellogg.northwestern.edu. Powell: Northwestern University Kellogg School of Management, Evanston IL 60208; email: mike-powell@kellogg.northwestern.edu. The authors would like to thank Nageeb Ali, Joyee Deb, Willie Fuchs, John Geanakoplos, Bob Gibbons, Yingni Guo, Marina Halac, Jin Li, Elliot Lipnowski, Jim Malcomson, David Miller, Niko Matouschek, Luis Rayo, Larry Samuelson, Takuo Sugaya, Michael Waldman, Joel Watson, and Alexander Wolitzky for very helpful comments and discussion. Thanks also to participants in many seminars and conferences. Barron gratefully acknowledges support from the Yale University Cowles Foundation while working on this paper.

# 1 Introduction

Business relationships often rest upon parties' goodwill rather than the contracts they sign—the threat of future punishments can motivate individuals to exert effort and to reward the efforts of their partners. In the canonical relational incentive contracting models that capture this intuition (Bull (1987); MacLeod and Malcolmson (1989); Levin (2003)), the principal's only role is to promise and pay monetary compensation to her agents. She is otherwise passive.

Yet in any real-world enterprise, managers make decisions that affect how a group of individuals contribute to the firm's objectives. Supervisors assign tasks to team members. Executives choose which subordinates to promote. Firms allocate capital to divisions. Human-resource managers hire and fire employees. These decisions make some individuals more integral and others less integral to the firm. And importantly, these decisions are often made on the basis of past performance. Supervisors promote those who have performed well, even if they would not make the best managers (Benson et al. (2016)). CFOs allocate scarce capital to divisions that have seen past success, even when there are higher net-present value projects elsewhere in the firm (Graham et al. (2015)). Firm delay expanding in response to positive demand shocks (Ariely et al. (2013)).

As the examples above illustrate, biasing future decisions towards an individual involves real costs—costs that could be avoided if the principal instead rewarded past success with money alone (Baker et al. (1988)). Why, then, do biased decisions arise? We argue that if a principal cannot commit to a formal incentive scheme, then she may bias decisions towards an agent precisely to make informal monetary rewards to that agent credible. Biasing decisions decreases total future surplus but increases the future surplus produced by the favored agent. Consequently, a principal who promises to bias future decisions towards an agent can credibly promise stronger monetary incentives to that agent today.

To make this argument precise, we develop a flexible framework of policies

in relational contracts with multiple agents. The key feature of our model is that the principal can make a public decision in each period that influences how agents' efforts affect the firm's output. This decision simultaneously affects every agent's production, so a decision that makes one agent essential might make another expendable. A **policy** is a complete decision plan for the relationship. A policy is **backward-looking** if it involves decisions that do not maximize total continuation surplus. We call such decisions **biased**, because they increase the surplus produced by some agents at the cost of decreasing total surplus.

We show that backward-looking policies arise naturally if agents cannot coordinate to punish the principal after she betrays one of them. In that case, the principal stands to lose no more than the future surplus produced by the agent she betrays. Biasing future decisions towards an agent makes him more essential, in the sense that he contributes more to future surplus. That agent can therefore destroy more future surplus if the principal betrays him, which makes more generous reward schemes for that agent credible. Building on this intuition, we derive dynamic enforcement constraints that are necessary and sufficient for a policy and agents' efforts to be implemented in equilibrium and which link a principal's future decisions to the incentives she can promise an agent today. After an agent produces output, these constraints imply that he can earn no less than his outside option and no more than the value of his future production, which depends on the principal's future decisions.

These dynamic enforcement constraints cleanly identify the costs and benefits of biased decisions. By definition, such decisions have a **direct cost** because they do not maximize total continuation surplus. Biasing decisions towards some agents makes other agents expendable, which has an **incentive cost** because the principal cannot credibly promise large rewards to motivate expendable agents. However, biased decisions also entail an **incentive benefit**: favored agents can credibly be promised large rewards, which potentially motivates those agents to work harder. Both incentive costs and incentive benefits depend on past performance, so optimal decisions do too. We identify a class of games for which these costs and benefits vary smoothly in the

principal's policy. For these games, we develop sufficient conditions for biased decisions to be part of any surplus-maximizing relational contract. These biases tend to favor agents who have performed well in the past at the expense of those who have not.

As an example of how biased decisions might optimally arise, consider an executive who must choose which of her employees to promote into a key position that will open up in the future. To motivate her employees to work hard, the executive must promise to reward them either with performance bonuses or with higher future compensation. But the executive has an incentive to actually pay these rewards only if the recipient remains indispensable to the firm going forward. Promoting a worker into a key position ensures he remains indispensable and therefore makes the executive's promises to reward him credible. This logic implies that monetary rewards and promotions complement each other, providing an answer to Baker et al. (1988)'s puzzle of why firms use promotions in addition to pay to motivate their employees, even if doing so means promoting an employee ill-suited for the key position. Benson et al. (2016) provides evidence that such backward-looking promotion schemes are widespread and result in firms promoting high-performing employees over peers who are more likely to be good managers based on *ex ante* observable characteristics.

We apply our framework to explore how firms might implement backward-looking promotion or hiring policies. In the promotions application, we show that to make promised rewards credible, the principal optimally runs a biased tournament for promotion. And in the hiring application, we argue that a firm might delay hiring workers after a permanent increase in demand.

To model the idea that agents cannot coordinate punishments, we assume that agents do not observe one another's output or pay and cannot communicate with each other. Hence, our game has imperfect private monitoring, which implies that standard equilibrium concepts are not recursive. For most of the paper, we restrict attention to recursive equilibria as a rigorous but tractable way to model uncoordinated punishments in relational incentive contracts. Importantly, we demonstrate that in a simple class of games, this equilibrium

restriction does not drive our main results: biased decisions arise even if we consider the full (non-recursive) set of Perfect Bayesian Equilibria.

We explore the assumption of uncoordinated punishments with two extensions. First, we show that uncoordinated punishments are an essential ingredient for our results: under public monitoring, biased decisions weaken the principal’s incentive to uphold her promises and so are never surplus-maximizing. Second, we analyze imperfectly coordinated punishments by considering a monitoring structure that allows agents to jointly observe a deviation with some positive probability. We construct an example to show that biased decisions may still be surplus-maximizing so long as this probability is strictly less than one. In this sense, backward-looking policies might be surplus-maximizing even if agents can coordinate, so long as that coordination is imperfect.

The assumption of uncoordinated punishments is plausible in many settings. The survey by Bewley (1999), for example, finds that layoffs at a firm do not reduce productivity among workers who remain at that firm. More generally, our basic intuition requires only that the principal is not punished by her entire workforce after she betrays a single worker. For instance, consider a firm with several plants, and suppose that if the principal betrays a worker, then she is punished by others at the same plant but not by workers at other plants. In our framework, we could treat the plants as different “agents” so that surplus-maximizing relational contracts might entail decisions that inefficiently favor one of these plants over the others. Consistent with this interpretation of the model, both Krueger and Mas (2004) and Mas (2008) provide evidence that workers at different factories do not coordinate punishments: labor unrest at one plant leads to lower quality at that plant but not at other plants in the same company.

**Literature Review:** Many of the seminal papers in the relational contracting literature (Bull (1987); MacLeod and Malcomson (1989); Baker et al. (1994); Levin (2002, 2003)) study models in which optimal relational contracts are stationary. In contrast, we focus on history-dependent inefficiencies.

This paper is therefore related to Fudenberg et al. (1990), which develops conditions under which an optimal *formal* contract may exhibit history-dependent inefficiencies. The contracting frictions highlighted by that paper—including limited liability and other constraints on transfers, or asymmetric information—have spurred a substantial literature in both formal and relational contracts.

We contribute to the literature on relational contracts by highlighting a source of history-dependent inefficiencies. Most of this literature, surveyed by Malcomson (2013), focuses on history-dependent inefficiencies arising from asymmetric information (Halac (2012); Malcomson (2016)), learning (Watson (1999, 2002)), limited transfers (Board (2011); Fong and Li (2017b); Li et al. (2017); Lipnowski and Ramos (2017)), or subjective evaluations or other forms of private monitoring between a principal and a single agent (Levin (2003); Fuchs (2007); Fong and Li (2017a)). Among these papers, Board (2011), which studies how limited transfers can lead to allocation dynamics in a supply chain, is related in terms of application. History-dependent inefficiencies arise in that paper because agents cannot pay the principal, and they exist even if the principal can commit to a formal contract. In contrast, our analysis emphasizes a distinct friction that arises even if all parties have deep pockets: the principal may bias her decisions towards some agents to make her promises to those agents credible, even though doing so reduces total continuation surplus. This mechanism requires the principal to interact with multiple agents, but it differs from a moral-hazard-in-teams problem (Holmstrom (1982); Rayo (2007)) because each agent’s effort produces an independent output.

A substantial literature has studied cooperation in settings with imperfectly coordinated punishments. For example, Kandori (1992) and Ellison (1993) characterize cooperative equilibria for patient players who are randomly matched to one another, while Ali and Miller (2016) studies community enforcement on a network. While we also assume that agents cannot coordinate punishments, we allow transfers and focus on how the principal’s decisions constrain these transfers in equilibrium. Ali et al. (2016) rules out coordinated punishments by imposing bilateral renegotiation-proofness, but shows

that this condition does not lead to dynamic inefficiencies if utility is transferable. Andrews and Barron (2016) studies how uncoordinated punishments can lead to dynamics in a relational supply chain. That paper does not examine dynamic inefficiencies, however, since it focuses on parameters under which first-best surplus is attainable. In contrast, our paper builds tools for characterizing the costs and benefits of biased policies in sequentially inefficient relational contracts. Moreover, we develop a flexible model of policies in relational contracts to argue that many superficially dissimilar policy distortions can be understood as different manifestations of the same fundamental need to make promises credible.

Our framework provides a fairly flexible structure for modeling dynamic decision-making in organizations with multiple agents. It is therefore related to papers that study a variety of organizational policies, including how to allocate decision rights (Aghion and Tirole (1997); Dessein (2002)), how to assign tasks and promote employees (see Waldman (2013) for a survey), how to allocate capital (see Gertner and Scharfstein (2013) for a survey), and how to design hiring, firing, and skill-development policies (which Lazear and Oyer (2013) argues is an understudied set of issues). Our framework suggests that relational considerations might lead to dynamic inefficiencies in these (and other) decisions.

## 2 An Example

This section introduces the key ideas of our analysis in an example.

Consider a principal who repeatedly interacts with two agents in periods  $t = 0, 1, \dots$ . Players share a common discount factor  $\delta$ . In  $t = 0$ , the principal and each agent make simultaneous non-negative payments to one another. Players have no liquidity constraints; let  $w_{i,0} \in \mathbb{R}$  be the net payment to agent  $i$ . After this payment, each agent  $i$  privately chooses a binary effort  $e_{i,0} \in \{0, 1\}$  at cost  $ce_{i,0}$ . Agent  $i$ 's output is  $y_{i,0} \in \{0, H_i\}$ , with  $\Pr\{y_{i,0} = H_i\} = pe_{i,0}$  and  $H_1 > H_2 > 0$ . After output is realized, the principal again exchanges payments with each agent; the net payment to agent  $i$  is  $\tau_{i,0} \in \mathbb{R}$ .

At the start of the second period ( $t = 1$ ), the principal makes a once-and-for-all decision by picking one of the two agents. She repeatedly plays the stage game with the chosen agent, while the other agent produces  $y_{i,t} = 0$  in every subsequent period. The principal and agent  $i$  respectively earn  $(1 - \delta) \sum_{i=1}^2 (y_{i,t} - w_{i,t} - \tau_{i,t})$  and  $(1 - \delta)(w_{i,t} + \tau_{i,t} - ce_{i,t})$  in period  $t$ .

Suppose that agent  $i$  observes his own output  $y_{i,t}$  and pay  $\{w_{i,t}, \tau_{i,t}\}$ , but not the other agent's output or pay. Consequently, the principal can renege on one agent without provoking a punishment from the other agent. We argue that following some realizations of  $(y_{1,0}, y_{2,0})$ , the principal might choose agent 2 in  $t = 1$  even though agent 1 is more productive.

For the moment, assume that if agent  $i$  is chosen in  $t = 1$ , then  $e_{i,t} = 1$  in every subsequent period. In  $t = 0$ , each agent  $i$  can be motivated by either the expectation of a bonus or fine today ( $\tau_{i,0}$ ) or a continuation payoff in  $t \geq 1$  (denoted  $U_{i,1}$ ). Define agent  $i$ 's **reward scheme** following output  $y_{i,0}$  as his total expected payoff following that output,

$$B_i(y_{i,0}) = E[(1 - \delta)\tau_{i,0} + \delta U_{i,1} | y_{i,0}].$$

Output is not contractible, so agent  $i$ 's reward must be credible in equilibrium. Agent  $i$  can always earn 0 by choosing  $e_{i,t} = \tau_{i,t} = w_{i,t} = 0$  in each period, so we must have  $B_i \geq 0$ . The principal can similarly "walk away" from her relationship with agent  $i$  by refusing to pay that agent. Because this deviation would be observed only by agent  $i$ , the principal would deviate rather than pay an agent more than he produces in the future. If  $q_i$  is the probability that agent  $i$  is chosen in  $t = 1$ , then  $B_i \leq \delta q_i (pH_i - c)$ , where the right-hand side of this inequality is the total expected continuation surplus produced by agent  $i$ . The resulting **dynamic enforcement constraint**,

$$0 \leq B_i(y_{i,0}) \leq \delta q_i (pH_i - c) \text{ for all } i \in \{1, 2\} \text{ and } y_{i,0}, \quad (1)$$

must hold in any equilibrium.

Section 4 shows that (1) is also sufficient, in the sense that the principal can be induced to implement any policy  $q_i$  and credibly promise agent  $i$  any

reward that satisfies (1). In particular, suppose that if the principal chooses agent  $i$ , then  $U_{i,1} = pH_i - c$ . Then the principal earns 0 continuation surplus in  $t = 1$  regardless of her decision and so is willing to choose agent  $i$  with probability  $q_i$ . Under this scheme,  $E[U_{i,1}|y_{i,0}] = q_i(pH_i - c)$ , so  $B_i(y_{i,0})$  equals the upper bound of (1) if  $\tau_{i,0} = 0$ . To attain the lower bound of (1), we can require the agent to pay a fine  $\tau_{i,0} = -\delta q_i(pH_i - c)/(1 - \delta)$ . He is willing to do so if refusing would cause his relationship with the principal to break down, in which case he would earn 0 continuation surplus. Wages  $w_{i,0}$  can then be used to split the total *ex ante* surplus between the principal and each agent.<sup>1</sup>

Given (1), we can find the probabilities  $q_1$  and  $q_2$  that maximize total *ex ante* expected surplus in equilibrium. Since  $H_1 > H_2$ , total continuation surplus is maximized if the principal chooses agent 1 in  $t = 1$ . But then (1) implies  $B_2(y_{2,0}) = 0$  for any  $y_{2,0}$ , since agent 2 is effectively in a one-shot interaction with the principal. Consequently, the principal can either maximize total continuation surplus or motivate agent 2 in period 0, but she cannot do both.

Since  $H_1 > H_2$ , choosing agent 2 entails a **direct cost** by lowering total continuation surplus in  $t = 1$ . However, increasing  $q_2$  relaxes the upper bound of (1) for agent 2 without affecting the lower bound. If  $y_{2,0} = H_2$ , then increasing  $q_2$  has an **incentive benefit** because it allows the principal to credibly promise a larger reward to agent 2, which potentially induces more effort. Because  $q_1 = 1 - q_2$ , increasing  $q_2$  decreases the upper bound of (1) for agent 1. If  $y_{1,0} = 0$ , then this upper bound does not bind and so increasing  $q_2$  has no effect on agent 1's incentives. However, if  $y_{1,0} = H_1$ , then increasing  $q_2$  entails an **incentive cost** because it makes agent 1's maximum equilibrium reward smaller, and hence makes it more difficult to motivate agent 1.

The incentive costs and benefits of increasing  $q_2$  depend on output in  $t = 0$ , so the principal's surplus-maximizing policy might too. Such a backward-

---

<sup>1</sup>Setting the principal's continuation surplus to 0 and requiring  $\tau_{i,0} < 0$  following low output is convenient for our argument. However, in many applications it is not necessary: we can construct equally efficient equilibria in which the principal earns strictly positive continuation surplus in each period, pays a bonus if the agent performs well, and demands a fine if the agent performs poorly.

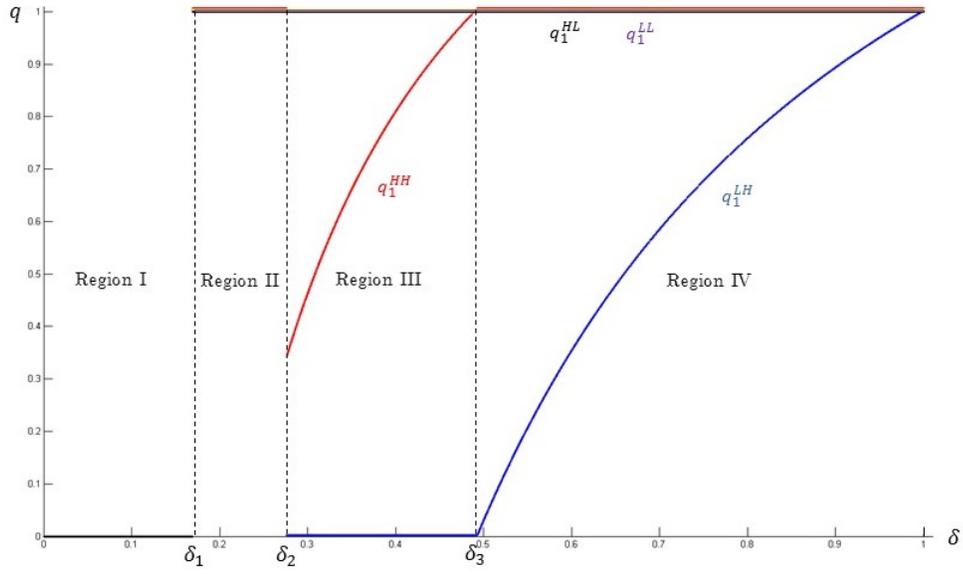


Figure 1: The optimal policy as a function of  $\delta$  for the parameterization  $pH_1 - c = 10$ ,  $pH_2 - c = 7$ ,  $c = 1$ , and  $p = 0.7$ . In this figure,  $q_1^{HH}$ ,  $q_1^{HL}$ ,  $q_1^{LH}$ , and  $q_1^{LL}$  are the probabilities that agent 1 is chosen in  $t = 1$  if output in  $t = 0$  is  $(H_1, H_2)$ ,  $(H_1, 0)$ ,  $(0, H_2)$ , or  $(0, 0)$ , respectively. Both agents exert effort in  $t = 0$  in Regions III and IV; only agent 1 exerts effort in Region II; and neither agent exerts effort in Region I. If  $\delta \in (0.3, 1)$ , then any optimal policy exhibits history-dependent biases.

looking policy ensures that the principal can credibly reward agent 2 at exactly those histories in which agent 2's reward is constrained from above. Figure 1 characterizes a surplus-maximizing policy as a function of the discount factor.<sup>2</sup> Note that the decision is biased whenever  $q_1 < 1$  following at least one output, as in Regions III and IV. In Region II, the principal can only motivate a single agent in  $t = 0$  and so only induces effort from agent 1. The policy is irrelevant in Region I because neither agent can be induced to exert effort.

Finally, let us contrast these results to a game with **public monitoring**. Suppose that all variables are publicly observed except efforts, which remain private. As before, each agent can earn no less than his outside option:  $B_i \geq 0$ . However, both agents observe and can jointly punish any deviation, so the principal can credibly promise to reward the agents if the sum of those rewards is no larger than the continuation surplus produced by all agents:  $B_1 + B_2 \leq \delta[p(q_1H_1 + q_2H_2) - c]$ . The right-hand side of this constraint equals total continuation surplus, so the principal can credibly promise larger rewards to both agents if  $q_1 = 1$ . In other words, backward-looking policies are not surplus-maximizing if monitoring is public.

The rest of this paper generalizes this intuition to show why backward-looking policies might maximize surplus in settings with uncoordinated punishments. We consider public monitoring in Section 6.2.

### 3 The Model

A single principal (player 0, “she”) and  $N$  agents (players  $i \in \{1, \dots, N\}$ , each “he”) interact repeatedly. Time is discrete and indexed by  $t \in \{0, 1, \dots\}$ . Players are risk-neutral and share a common discount factor  $\delta \in (0, 1)$ . In each period, they play the following stage game:

1. A state of the world  $\theta_t$  and feasible decision set  $D_t$  are publicly realized according to  $F(\cdot | \{\theta_{t'}, D_{t'}, d_{t'}\}_{t'=0}^{t-1})$ .

---

<sup>2</sup>This policy is not uniquely surplus-maximizing. However, whenever it is biased ( $q_2 > 0$  following at least one output), every surplus-maximizing decision is biased.

2. The principal makes a public decision  $d_t \in D_t$ .
3. The principal and each agent  $i$  simultaneously make non-negative transfers to each other. Define  $w_{i,t} \in \mathbb{R}$  as the net wage paid to agent  $i$ . Only the principal and agent  $i$  observe  $w_{i,t}$ .
4. The principal chooses a message  $m_{i,t} \in M$  to send to each agent  $i$ , where  $M$  is a large message space. Only the principal and agent  $i$  observe  $m_{i,t}$ .<sup>3</sup>
5. Each agent  $i$  chooses to participate ( $a_{i,t} = 1$ ) or not ( $a_{i,t} = 0$ ). If agent  $i$  does not participate, he receives  $\bar{u}_i(d_t, \theta_t) \geq 0$  and produces output  $y_{i,t} = 0$ . Only the principal and agent  $i$  observe  $a_{i,t}$ .
6. If  $a_{i,t} = 1$ , agent  $i$  privately chooses effort  $e_{i,t}$  from compact set  $\mathcal{E}_i \subseteq \mathbb{R}_+$  at cost  $c(e_{i,t})$ .
7. Each agent  $i$  produces output  $y_{i,t} \in \mathbb{R}$ , with  $y_{i,t} \sim P_i(\cdot | \theta_t, d_t, e_{i,t})$  such that  $E[y_{i,t} | \theta_t, d_t, e_{i,t}] \geq 0$  for all  $(\theta_t, d_t, e_{i,t})$ . Denote  $y_t = (y_{1,t}, \dots, y_{N,t})$ . Only the principal and agent  $i$  observe  $y_{i,t}$ .
8. The principal and each agent  $i$  simultaneously make non-negative transfers to one another. Define  $\tau_{i,t} \in \mathbb{R}$  as the net bonus paid to agent  $i$ . Only the principal and agent  $i$  observe  $\tau_{i,t}$ .

We assume that parties have access to a public randomization device after each stage of the game.

Define the **net cost** of  $(a_{i,t}, e_{i,t})$  as  $C_{i,t} = a_{i,t}c(e_{i,t}) - (1 - a_{i,t})\bar{u}_i(d_t, \theta_t)$ . Then agent  $i$ 's and the principal's stage-game payoffs in each period  $t$  are

$$u_{i,t} = w_{i,t} + \tau_{i,t} - C_{i,t},$$

$$\pi_t = \sum_{i=1}^N (y_{i,t} - \tau_{i,t} - w_{i,t}),$$

---

<sup>3</sup>Formally,  $M$  is at least as large as the set of all functions  $f : \mathbb{R} \rightarrow \mathbb{R}$ . In practice, we can typically make do with a much smaller message space.

respectively. Each agent  $i$ 's continuation payoff in period  $t$  is

$$U_{i,t} = \sum_{t'=t}^{\infty} \delta^{t'-t} (1 - \delta) u_{i,t'},$$

with an analogous definition for the principal's continuation payoff  $\Pi_t$ . For each agent  $i$ , define  **$i$ -dyad surplus** in period  $t$  as the total continuation surplus produced by that agent,

$$S_{i,t} = \sum_{t'=t}^{\infty} \delta^{t'-t} (1 - \delta) (y_{i,t'} - C_{i,t'}). \quad (2)$$

Then total continuation surplus equals  $\sum_{i=1}^N S_{i,t}$ .

**Histories and Strategies** Let  $h_0^t = \{\theta_{t'}, D_{t'}, d_{t'}, w_{t'}, m_{t'}, a_{t'}, e_{t'}, y_{t'}, \tau_{t'}\}_{t'=0}^{t-1}$  be a history at the start of period  $t$ , with the set of such histories denoted  $\mathcal{H}_0^t$ . For any variable  $x$  realized during a period, let  $h_x^t$  be a within-period history immediately after that variable is realized, so for example  $h_y^t = h_0^t \cup \{\theta_t, D_t, d_t, w_t, m_t, a_t, e_t, y_t\}$ . Then  $\mathcal{H}_x^t$  is the set of such histories, with  $\mathcal{H}$  the set of all possible histories. For every agent  $i$ , let  $\phi_i : \mathcal{H} \rightarrow 2^{\mathcal{H}}$  denote agent  $i$ 's information set, so  $\phi_i(h_x^t)$  is the set of histories that  $i$  cannot distinguish from  $h_x^t$ . Similarly,  $\phi_0(h_x^t)$  is the principal's information set. Recall that  $\phi_0(h_x^t)$  includes all variables except effort, while  $\phi_i(h_x^t)$  includes only  $\theta_{t'}, D_{t'}, d_{t'}$ , and variables with subscript  $i$ . Let  $\phi_i(\mathcal{H})$  be the set of player  $i$ 's information sets.

A **relational contract** is a strategy profile  $\sigma = \sigma_0 \times \dots \times \sigma_N$ , where  $\sigma_i$  maps  $\phi_i(\mathcal{H})$  to feasible actions. Continuation play at  $\phi_i(h^t)$  is denoted  $\sigma_i | \phi_i(h^t)$ . A **policy** is a mapping from the principal's information set after observing  $\theta_t$  and  $D_t$ ,  $\phi_0(\mathcal{H}_D^t)$ , to the distribution over decisions taken at that history,  $\Delta(D_t)$ .

**Equilibrium** Our basic solution concept is Perfect Bayesian Equilibrium (PBE), specifically Watson (2016)'s definition of *plain PBE*. In a PBE of a game with private monitoring, players might have different beliefs about the true history. To avoid this complication, many of our results restrict attention

to recursive equilibria, which are a recursive and hence relatively tractable refinement of PBE.

**Definition 1** *A Perfect Bayesian Equilibrium is a **recursive equilibrium (RE)** if, for any period  $t$  and on-path history  $h_0^t \in \mathcal{H}_0^t$ , the continuation strategy profile and associated beliefs form a PBE of the continuation game.*

In any PBE, agent  $i$ 's actions at a history  $h_x^t$  must be a best response to the other players' actions, given agent  $i$ 's beliefs. Recursive equilibrium refines PBE by requiring that at the start of each period on the equilibrium path, each player's actions are also a best response given the true history. This additional restriction applies only at the start of each period: within a period, players best-respond to their Bayesian beliefs. It also applies only on the equilibrium path: continuation play need not be recursive after a party reneges on the relational contract. We impose this equilibrium refinement in order to focus on the dynamics that arise from uncoordinated punishments without confounding dynamics from persistent private beliefs about the true history.<sup>4</sup> Section 6.1 proves that our central intuition extends to the full set of Perfect Bayesian Equilibria. A relational contract is **self-enforcing** if it is a recursive equilibrium.

A recursive equilibrium  $\sigma^*$  is **surplus-maximizing** if it yields the maximum *ex ante* total expected surplus among recursive equilibria.<sup>5</sup>

$$\sigma^* \in \arg \max_{\sigma | \sigma \text{ is an RE}} E_\sigma \left[ \Pi_0 + \sum_{i=1}^N U_{i,0} \right].$$

It is **sequentially surplus-maximizing** if, at each on-path  $h_0^t \in \mathcal{H}_0^t$ , continuation play  $\sigma^* | h_0^t$  is surplus-maximizing in the continuation game starting at

---

<sup>4</sup>Such persistent private beliefs are typically difficult to characterize and lead to quite subtle equilibrium dynamics; see Kandori (2002) for an overview.

<sup>5</sup>If we allow a round of transfers between the principal and each agent before the game begins, then maximizing total surplus is equivalent to maximizing the principal's payoff. It is also equivalent to maximizing the sum of agent payoffs. However, it is *not* equivalent to maximizing an individual agent's payoff.

$h_0^t$ . If  $\sigma^*|h_0^t$  is not surplus-maximizing, then we say that the decisions following  $h_0^t$  are **biased** and the policy is **backward-looking**. Our analysis gives conditions under which backward-looking policies arise in surplus-maximizing relational contracts.

Since  $E[y_{i,t}|\theta_t, d_t, e_{i,t}] \geq 0$ , the harshest punishment agent  $i$  can impose on the principal is to choose  $a_{i,t} = 0$  in each period  $t$ . If the principal chooses  $d_t$  to minimize  $\bar{u}_i(\theta_t, d_{i,t}) \geq 0$ , then  $a_{i,t} = 0$  also attains agent  $i$ 's min-max payoff. Given  $h_x^t$  and  $i \in \{1, \dots, N\}$ , define agent  $i$ 's **punishment payoff** as

$$\bar{U}_i(h_x^t) = \min_{\sigma} E_{\sigma} \left[ \sum_{t'=t}^{\infty} \delta^{t'-t} (1 - \delta) \bar{u}_i(d_{t'}, \theta_{t'}) | h_x^t \right].$$

**Discussion** Several features of this model warrant further comment. First, agents do not observe one another's actions or outputs and cannot communicate with one another. While this assumption is stylized, we believe that it captures an important feature of many real-world business relationships: widespread punishments are difficult to coordinate, especially when those involved in the punishment were not involved in the original deviation. In our framework, if the principal reneges on a promise to an agent, that agent can punish the principal. However, the other agents do not follow suit, because they do not observe the deviation. Section 6 explores this assumption.<sup>6</sup>

Second, the distribution over  $\theta_t$  and  $D_t$  depends only on the public history  $\{\theta_{t'}, D_{t'}, d_{t'}\}_{t'=0}^{t-1}$ . Consequently, agents have common information about the continuation game at the start of each period, which rules out adverse selection problems. Third,  $w_{i,t}$  is paid before each agent  $i$ 's participation decision  $a_{i,t}$ , which simplifies equilibrium punishments by ensuring that agent  $i$  can immediately punish a deviation in  $w_{i,t}$ . We could add transfers after the participation decision but before efforts without changing any of our results.

Finally, the principal sends a private message to each agent in each period. These messages simplify our equilibrium construction, since the principal can

---

<sup>6</sup>If agents could costlessly communicate with one another, then they can use those messages to implement joint punishments. The resulting equilibrium would resemble those in the game with public monitoring studied in Section 6.2.

use them to reveal information about the true history. Importantly, if the principal reneges on one agent, she can choose messages so that the other agents do not learn of that deviation. Making these messages publicly observed would not change our results for recursive equilibria, though it would constrain the set of PBE.

## 4 Backward-Looking Policies

This section show how policies constrain incentives in equilibrium. Section 4.1 develops necessary and sufficient conditions for a relational contract to be self-enforcing. Section 4.2 uses those conditions to show why surplus-maximizing relational contracts might entail backward-looking policies.

### 4.1 Necessary and Sufficient Conditions for Equilibrium

As in Section 2, agent  $i$ 's incentive to exert effort in period  $t$  can be summarized in a **reward scheme**  $B_i$  that maps each possible output to agent  $i$ 's expected payoff following that output, given that agent's information. Let  $\xi_{i,t} \equiv (m_{i,t}, w_{i,t}) \in \Xi_i \equiv M \times \mathbb{R}$  be the set of period- $t$  variables that are realized before agent  $i$  chooses  $(a_{i,t}, e_{i,t})$  and are not publicly observed.

Our first goal is to characterize a set of necessary and sufficient conditions for equilibrium in terms of the reward scheme  $B_i$ .

**Definition 2** *Given strategy  $\sigma$ , a reward scheme  $B_i : \mathcal{H}_d^t \times \Xi_i \times \mathbb{R} \rightarrow \mathbb{R}$  is **credible in  $\sigma$**  if it satisfies:*

1. *Incentive compatibility: for each on-path  $h_d^t$ ,  $\xi_{i,t}$ ,  $a_{i,t}$ , and  $e_{i,t}$ ,*

$$(a_{i,t}, e_{i,t}) \in \arg \max_{\tilde{a}_{i,t}, \tilde{e}_{i,t}} \{ E_y [B_i(h_d^t, \xi_{i,t}, y_{i,t}) | h_d^t, \xi_{i,t}, \tilde{a}_{i,t}, \tilde{e}_{i,t}] - (1 - \delta)C_i \}. \quad (\text{IC})$$

2. *Dynamic enforcement: for each on-path  $h_y^t$ ,*

$$\delta E_\sigma [\bar{U}_i(h_0^{t+1}) | h_d^t] \leq B_i(h_d^t, \xi_{i,t}, y_{i,t}) \leq \delta E_\sigma [S_{i,t+1} | h_d^t, \xi_{i,t}, y_{i,t}]. \quad (\text{DE})$$

A credible reward scheme satisfies two sets of constraints that depend on continuation play. First, if  $\sigma$  specifies that the agent chooses  $(a_{i,t}, e_{i,t})$  after observing  $\xi_{i,t}$  at history  $h_d^t$ , then (IC) requires that  $B_i$  give him the incentive to do so. Second, (DE) limits how much  $B_i$  can vary following a given output realization  $y_{i,t}$ . The lower bound of (DE) equals the agent's punishment payoff, which depends only on the history  $h_d^t$ . The upper bound equals agent  $i$ 's discounted dyad-surplus, which in turn depends on the principal's future decisions. Recall that recursive equilibrium requires that on the equilibrium path, players best-respond given the true  $h_0^t$  at the start of each period  $t$  but form Bayesian expectations given their private histories within a given period. Consequently, the expectations in (IC) and (DE) condition on the true history  $h_0^t$  plus the variables that agent  $i$  observes in period  $t$ .

We show that a policy and sequence of effort choices are part of a self-enforcing relational contract if and only if there exists a credible reward scheme for each agent  $i$ .

**Lemma 1** *1. If  $\sigma^*$  is a recursive equilibrium, then for all  $i \in \{1, \dots, N\}$ , there exists a reward scheme  $B_i^*$  that is credible in  $\sigma^*$ .*

*2. If  $\sigma$  is a strategy with a credible reward scheme  $B_i$  for each  $i \in \{1, \dots, N\}$ , then there exists a recursive equilibrium  $\sigma^*$  that induces the same joint distribution over states of the world, decisions, efforts, and outputs as  $\sigma$ .*

**Proof:** See Appendix A.

To prove part 1 of Lemma 1, consider agent  $i$ 's effort decision in period  $t$ . Agent  $i$ 's incentive to exert effort depends on how his bonus payment  $\tau_{i,t}$  and his continuation surplus  $U_{i,t+1}$  vary with output  $y_{i,t}$ . Therefore, given agent  $i$ 's information, he chooses  $(a_{i,t}^*, e_{i,t}^*)$  in equilibrium only if

$$B_i^*(h_d^t, \xi_{i,t}, y_{i,t}) = E_{\sigma^*}[(1 - \delta)\tau_{i,t} + \delta U_{i,t+1} | h_d^t, \xi_{i,t}, y_{i,t}]$$

satisfies (IC). Our goal is to show that  $B_i^*$  must satisfy (DE).

Following output  $y_{i,t}$ , agent  $i$  would rather renege and be punished than earn less than his punishment payoff, so  $B_i^* \geq \bar{U}_i$  in any equilibrium. Similarly, the principal can walk away from her relationship with agent  $i$  by not paying wages or bonuses to  $i$ . Importantly, she can do so without alerting the other agents, who do not observe  $i$ 's wages, bonuses, or output. So the principal is willing to pay agent  $i$  no more than her continuation surplus from her relationship with  $i$ . Agent  $i$  can therefore earn no more than the total surplus he expects to produce in the future:  $B_i^* \leq \delta E_{\sigma^*} [S_{i,t+1} | h_d^t, \xi_{i,t}, y_{i,t}]$ . These arguments prove part 1.

The proof of part 2 is more involved. Intuitively, we construct a self-enforcing relational contract using the strategy  $\sigma$  and credible reward scheme  $B_i$ . In each period of our construction, the principal chooses the same decision as in  $\sigma$ . She then sends a message to each agent specifying his equilibrium effort and a schedule of output-dependent fines that that agent must pay. Wages are such that the principal earns 0 from each agent in every period at the time she chooses  $d_t$ . Each agent exerts the effort specified in the message and then pays the fine that corresponds to his realized output. A deviation is punished by the breakdown of the corresponding relationship.

On the equilibrium path, each agent can perfectly infer the principal's stage-game payoff from his wage and that agent's expected fines. Hence, an agent can punish the principal if she would earn a strictly positive payoff in a period. Consequently, the principal earns 0 in each period both on and off the equilibrium path, so she is willing to follow the equilibrium policy.<sup>7</sup> The agent earns his entire  $i$ -dyad surplus in each period, but he pays fines following low output. He is willing to exert effort and make the specified payments because these fines are derived from a credible reward scheme.<sup>8</sup>

---

<sup>7</sup>Because agents observe only their own outputs, they cannot see whether the principal has followed an equilibrium decision that depends on the vector of outputs. By making the principal indifferent, we allow the *equilibrium* policy to depend on all realized outputs. In some settings, such as our hiring example in Section 5.1, a surplus-maximizing policy conditions only on publicly-observed variables. In such settings, we can give the principal a strict incentive to follow the equilibrium policy.

<sup>8</sup>While it is convenient to hold the principal to 0 continuation surplus in this construction, such extreme transfers are not required in many applications. So long as agents' outside options  $(\bar{u}_i)_{i=1}^N$  do not depend on decisions  $d$ , the principal's continuation payoff from a

## 4.2 Backward-Looking Policies in Smooth Games

Biased decisions can affect equilibrium surplus in three ways. First, they have a **direct cost** because they reduce total continuation surplus. However, if they are biased toward an agent  $i$ , in the sense that they increase  $E_{\sigma^*} [S_{i,t+1} | h_d^t, \xi_{i,t}, y_{i,t}]$ , then they relax (DE) for agent  $i$ . So biased decisions can have an **incentive benefit**: agent  $i$  can earn larger rewards in equilibrium following  $y_{i,t}$ , which might motivate him to exert more effort. Of course, decisions biased towards agent  $i$  are biased away from some agent  $j \neq i$ . So biased decisions also have an **incentive cost**: biasing decisions away from an agent makes motivating that agent more difficult.

While the direct cost of a backward-looking policy depends only on continuation play, the incentive cost and incentive benefit vary history-by-history because agent  $i$ 's dynamic enforcement constraint (DE) might bind at some outputs but not others. The upper bound of (DE) is likely to bind at a history in which agent  $i$  “performs well,” that is,  $y_{i,t}$  statistically suggests that  $i$  exerted effort. At such histories, biasing future decisions towards  $i$  has a large incentive benefit because it relaxes a binding constraint and so facilitates more effort from agent  $i$ . Similarly, the upper bound of (DE) is unlikely to bind if agent  $i$  “performs poorly.” Tightening  $i$ 's constraint at such histories has a small incentive cost. A surplus-maximizing relational contract entails biased decisions exactly when the incentive benefits outweigh both the incentive costs and direct costs. Consequently, decisions will tend to be biased towards agents who have performed well in the past, at the expense of those who have performed poorly.

This intuition is particularly clear in games where equilibrium surplus varies smoothly in decisions and effort. Our main result focuses on these “smooth” games.

**Definition 3** *A game is **smooth** if:*

---

given agent can be as large as the minimum dyad-surplus that that agent would produce at *any* on-path history consistent with the public history. In particular, so long as  $E[S_{i,t} | h_0^t]$  is strictly positive at every on-path history  $h_0^t$ , we can construct an equilibrium in which the principal earns strictly positive continuation surplus from agent  $i$  in every period.

1. In each  $t \geq 0$ ,  $D_t = \left\{ (d_1, \dots, d_N) \mid d_i \in \mathbb{R}_+, \sum_{i=1}^N d_i \leq 1 \right\}$ . The distribution of  $\theta_t$  depends only on  $\{\theta_{t'}\}_{t'=0}^{t-1}$ .
2. Outside options depend only on  $\theta_t$ . For every  $i \in \{1, \dots, N\}$ ,  $\mathcal{E}_i$  is an interval and  $c_i(\cdot)$  is smooth, strictly increasing, and strictly convex.
3.  $P_i$  depends only on  $d_i$ ,  $\theta$ , and  $e_i$ . For each  $\{\theta, d_i\}$ ,  $P_i$  is smooth in all arguments with density  $p_i$ , is strictly MLRP-increasing in  $e_i$ , has interval support, and satisfies CDFC.  $E[y_i \mid \theta, d_i, e_i]$  is strictly increasing, strictly concave in  $d_i$ , and weakly concave in  $e_i$ .
4. Higher  $d_i$  lead to weakly more informative  $P_i$ : for any  $\theta$ ,  $x \in \mathbb{R}$ , and  $d_i \geq \tilde{d}_i$ , there exists a conditional distribution  $R_i(\cdot \mid x) \geq 0$  such that for any  $e_i$ ,  $y_i$ ,

$$p_i(y_i \mid \theta, \tilde{d}_i, e_i) = \int_{-\infty}^{\infty} R_i(y_i \mid x) p_i(x \mid \theta, d_i, e_i) dx. \quad (3)$$

In a smooth game, a decision specifies a weight  $d_{i,t}$  for each agent  $i$  in period  $t$ . Agent  $i$ 's effort together with this weight determines the distribution of  $y_{i,t}$ , where a higher weight  $d_{i,t}$  leads to both a larger expected  $y_{i,t}$  and a weakly more informative distribution in the Blackwell sense. Expected outputs are smooth in all arguments, weakly concave in  $e_{i,t}$ , and strictly concave in  $d_{i,t}$ . The distribution over outputs has interval support and satisfies the Mirrlees-Rogerson conditions, which ensure that we can replace the incentive-compatibility constraint (IC) with its first-order condition.<sup>9</sup>

The first three conditions of Definition 3 are fairly standard. The fourth condition requires that increasing  $d_i$  makes the distribution over  $y_i$  more informative about  $e_i$ . Without this condition, increasing  $d_i$  might make it more difficult to motivate agent  $i$  to work hard in equilibrium and might therefore have an ambiguous effect on equilibrium  $i$ -dyad surplus.

---

<sup>9</sup>See Rogerson (1985).

Given these assumptions, first-best effort for agent  $i$  is

$$e_i^{FB}(d_i, \theta) = \arg \max_{e_i} \{E[y_i|\theta, d_i, e_i] - c(e_i)\}.$$

For each  $(d_i, \theta, e_i)$ , there exists a unique  $y_i^*(d_i, \theta, e_i) \in \mathbb{R}$  that satisfies

$$\left( \frac{\partial p_i / \partial e_i}{p_i} \right) (y_i^*(d_i, \theta, e_i) | d_i, \theta, e_i) = 0.$$

Loosely, output  $y_i > y_i^*(d_i, \theta, e_i)$  statistically suggests that, conditional on  $(d_i, \theta)$ , agent  $i$  chose no less than effort  $e_i$ .

Our main result gives conditions under which every surplus-maximizing relational contract in a smooth game entails a backward-looking policy. These conditions are phrased in terms of endogenous objects—decisions, effort, and outputs—to make the intuition clear. After discussing the result, we prove a corollary that restates it in terms of primitives for a simple class of games.

**Proposition 1** *Let  $\sigma^*$  be a surplus-maximizing recursive equilibrium of a smooth game. Then:*

1. **Backward-looking policies:** For any agents  $i$  and  $j$ , let  $Z_{t+1}$  be the set of on-path histories  $h_0^{t+1}$  such that: (i)  $e_{i,t} \in (0, e_i^{FB}(d_{i,t}, \theta_t))$ , (ii)  $y_{i,t} > y_i^*(d_{i,t}, \theta_t, e_{i,t})$ , (iii)  $y_{j,t'} < y_j^*(d_{j,t'}, \theta_{t'}, e_{j,t'})$  for all  $t' \leq t$ , and (iv)  $d_{i,t+1}^*, d_{j,t+1}^* \in (0, 1)$  with positive probability. For almost every  $h_0^{t+1} \in Z_{t+1}$ ,  $\sigma^* | h_0^{t+1}$  is not surplus-maximizing.

2. For all  $t \geq 0$ ,  $E_{\sigma^*} \left[ \sum_{i=1}^N d_{i,t} \right] = 1$ .

**Proof:** See Appendix A.

The second statement of Proposition 1 implies that any surplus-maximizing relational contract will use the full decision “budget.” Holding effort and other decisions fixed, condition 3 of Definition 3 implies that a larger  $d_{i,t}$  increases expected output. Condition 4 ensures that a larger  $d_{i,t}$  also makes motivating agent  $i$  easier in equilibrium. Therefore, increasing  $d_{i,t}$  increases expected total

surplus and relaxes (DE) for agent  $i$ , and hence  $\sum_{i=1}^N d_{i,t} = 1$  in each period is surplus-maximizing. The only question is what  $d_{i,t}$  is assigned to each agent.

The first statement shows that policies will be backward-looking at histories that satisfy four conditions. Agent  $i$  must exert positive but less than first-best effort (condition (i)) and produce “high” output given that effort (condition (ii)), while some other agent  $j$  must have produced “low” output in every previous period (condition (iii)). Finally, it must be feasible to bias future decisions towards agent  $i$  and away from agent  $j$  (condition (iv)).

To prove this result, consider a history  $h_0^{t+1} \in Z_{t+1}$ . We assume that  $\sigma^*|h_0^{t+1}$  is surplus-maximizing and construct a perturbed equilibrium that strictly dominates  $\sigma^*$ . For now, suppose that increasing  $d_{i,t+1}$  smoothly increases  $i$ -dyad surplus in the continuation game. If  $\sigma^*|h_0^{t+1}$  is surplus-maximizing, then increasing  $d_{i,t+1}$  or  $d_{j,t+1}$  must have the same marginal effects on  $i$ -dyad or  $j$ -dyad surplus, respectively. Hence, biasing  $d_{t+1}$  towards agent  $i$  by slightly increasing  $d_{i,t+1}$  and decreasing  $d_{j,t+1}$  entails a second-order decrease in total continuation surplus, a first-order increase in  $S_{i,t+1}$ , and a first-order decrease in  $S_{j,t+1}$ . Condition (iii) implies that the upper bound of (DE) for agent  $j$  has never been binding, because  $j$  has never produced high output. So decreasing  $S_{j,t+1}$  does not affect  $j$ 's optimal effort. In contrast, the upper bound of (DE) for agent  $i$  binds in period  $t$ , because  $y_{i,t} > y_{i,t}^*$ . Hence, increasing  $S_{i,t+1}$  means that agent  $i$  can be given a larger reward in equilibrium, which induces a first-order increase in the maximum  $e_{i,t}$  that  $i$  is willing to exert. Hence, a small bias towards agent  $i$  (and away from agent  $j$ ) entails a second-order direct cost, no incentive cost, and a first-order incentive benefit. This perturbed equilibrium therefore dominates  $\sigma^*$ .

Two subtleties complicate this intuition. First, increasing  $e_{i,t}$  changes the distribution over  $y_{i,t}$ , which potentially affects other agents' expected dyad-surpluses and hence their incentives. In the proof, we construct a mapping from the perturbed distribution over  $y_{i,t}$  to the original distribution over continuation play that induces agent  $i$  to work harder while ensuring that all other agents' incentives are unchanged. Second, changing  $d_{i,t+1}$  must have a smooth effect on  $i$ -dyad surplus. Condition 3 in Definition 3 implies that, holding  $e_{i,t+1}$

fixed, increasing  $d_{i,t+1}$  smoothly increases  $i$ -dyad surplus in period  $t + 1$ . Conditions 1, 2, and 4 ensure that, holding the distribution over continuation play from period  $t+2$  onward constant, the maximum equilibrium  $e_{i,t+1}$  is smoothly increasing in  $d_{i,t+1}$ . Increasing  $d_{i,t+1}$  and decreasing  $d_{j,t+1}$  therefore smoothly increases  $i$ -dyad surplus and smoothly decreases  $j$ -dyad surplus, respectively.

While Proposition 1 is stated in terms of equilibrium efforts and decisions, it can be restated in terms of primitives for games in which  $d_t$  affects agents' expected output but not the informativeness of that output as a signal of effort.

**Definition 4** *A game is **mean-shifting** if for every  $i \in \{1, \dots, N\}$ ,  $\mathcal{E}_i \subseteq [0, 1]$  is a non-singleton, and there exist distributions  $\tilde{P}_i^L, \tilde{P}_i^H : \mathbb{R} \rightarrow \mathbb{R}$  and function  $\gamma_i : \Theta \times D \rightarrow \mathbb{R}$  such that*

$$P_i(y_i|\theta, d, e_i) = (1 - e_i)\tilde{P}_i^L(y_i - \gamma_i(\theta, d)) + e_i\tilde{P}_i^H(y_i - \gamma_i(\theta, d)).$$

In a mean-shifting game, agent  $i$ 's output is drawn from a mixture distribution between  $\tilde{P}_i^L$  and  $\tilde{P}_i^H$ , where effort increases the weight on  $\tilde{P}_i^H$ . Output  $y_{i,t}$  is shifted up by a constant that depends on the state of the world and the principal's decision,  $\gamma_i(\theta_t, d_t)$ . A mean-shifting game is smooth if  $F$ ,  $c$ , and  $\{\bar{u}_i\}_i$  satisfy conditions 1 and 2 of Definition 3,  $\tilde{P}_i^L$  and  $\tilde{P}_i^H$  are smooth with densities  $\tilde{p}_i^L$  and  $\tilde{p}_i^H$  such that  $\tilde{p}_i^H/\tilde{p}_i^L$  is increasing, and  $\gamma_i$  is smooth in  $d_i$  with  $\frac{\partial \gamma_i}{\partial d_i} > 0$  and  $\frac{\partial^2 \gamma_i}{\partial d_i^2} < 0$ .<sup>10</sup>

We can restate Proposition 1 in terms of primitives for smooth mean-shifting games.

**Corollary 1** *Consider a smooth mean-shifting game such that  $\theta_t$  is i.i.d.. Suppose  $\lim_{d_i \rightarrow 0} \frac{\partial \gamma_i}{\partial d_i} = \infty$  and  $\min_{e_i} c'(e_i) = 0$  for every  $i \in \{1, \dots, N\}$ . Then there exist  $\underline{\delta} < \bar{\delta}$  such that if  $\delta \in [\underline{\delta}, \bar{\delta}]$ , no surplus-maximizing recursive equilibrium  $\sigma^*$  is sequentially surplus-maximizing.*

Since  $\lim_{d_i \rightarrow 0} \frac{\partial \gamma_i}{\partial d_i} = \infty$ ,  $d_{i,t} \in (0, 1)$  in any sequentially surplus-maximizing relational contract. If players are neither too patient nor too impatient, then

---

<sup>10</sup>Mean-shifting games immediately satisfy CDFC:  $\frac{\partial^2 P_i}{\partial e_i^2} = 0$ .

some agent exerts positive effort that is less than first-best in equilibrium. Therefore, the conditions for part 1 of Proposition 1 hold with positive probability, proving Corollary 1.

## 5 Examples

This section uses Lemma 1 to characterize surplus-maximizing relational contracts in two applied examples that are not smooth. First, we consider hiring decisions and prove that a firm might optimally delay hiring after demand increases. Then we show how a firm might run a promotion tournament to motivate its employees. Both examples assume  $N = 2$ , with  $\bar{u}_i = 0$ ,  $e_{i,t} \in \{0, 1\}$ , and  $c(e_{i,t}) = ce_{i,t}$  for each  $i \in \{1, 2\}$ .

### 5.1 Biased Hiring Decisions

Consider an owner of an up-and-coming business who must decide how quickly to expand. Achieving early success requires hard work from early employees, and motivating this hard work requires the owner to promise to reward those employees either immediately through performance bonuses or in the future through, say, equity. But promises to pay bonuses today and not to dilute equity in the future are only credible if early employees know they will remain indispensable in the future. We argue that the owner might ensure these employees remain essential by being slow to hire additional workers as demand increases.

**Definition 5** *The hiring game has the following features:*

- *The set of possible states is  $\Theta = \{W, R\}$  with  $0 < W < R$ . If  $\theta_t = R$ , then  $\theta_{t+1} = R$ . If  $\theta_t = W$ , then  $\theta_{t+1} = R$  with probability  $q < 1$ .*
- *In each period,  $D_t = \{1, 2\}$ . The principal hires  $d_t \in D_t$  agents. For convenience, we assume that if  $d_t = 1$ , agent 1 is hired.<sup>11</sup>*

---

<sup>11</sup>This restriction is without loss of generality for our result.

- If agent  $i$  is not hired, then  $y_{i,t} = 0$ . Otherwise,  $y_{i,t} = \theta_t e_{i,t}$  if  $d_t = 1$  and  $y_{i,t} = \theta_t \alpha e_{i,t}$  with  $\frac{1}{2} < \alpha < 1$  if  $d_t = 2$ .

The principal faces persistent and growing demand in each period: weak demand ( $\theta_t = W$ ) eventually becomes robust ( $\theta_t = R$ ) and thereafter remains robust. After observing demand in each period, the firm hires either one or two workers. If a hired agent works hard, he produces output that is increasing in demand but exhibits diminishing returns—represented by  $\alpha < 1$ —in the number of workers hired.

Surplus-maximizing relational contracts can exhibit hiring delays in this setting: if  $\theta_t = R$ , then the firm might refrain from hiring two workers even if doing so would be sequentially surplus-maximizing.

**Proposition 2** *In the hiring game, suppose  $R > \frac{c}{2\alpha-1} > W > c$  and  $\alpha R > W$ . Then there exist  $\underline{\delta} < \bar{\delta}$  such that if  $\delta \in (\underline{\delta}, \bar{\delta})$ , any surplus-maximizing recursive equilibrium  $\sigma^*$  satisfies:*

1. If  $\theta_0 = R$ , then  $d_t = 2$  in all  $t \geq 0$ .
2. If  $\theta_0 = W$ , then  $d_t = 1$  whenever  $\theta_t = W$ . Moreover, there exists some period  $t' > 0$  such that  $\Pr_{\sigma^*} \{d_{t'} = 1, \theta_{t'} = R\} > 0$ .

*One surplus-maximizing recursive equilibrium has the following hiring policy: if  $\theta_t = R$  for the first time in period  $t > 0$ , then  $d_t = 1$  with probability  $\chi \in (0, 1)$  and otherwise  $d_t = 2$ . Then  $d_{t'} = d_t$  for every  $t' > t$ .*

**Proof:** See Appendix A.

The two conditions in Proposition 2 ensure that (i) if agents exert effort, then myopic profit is maximized by hiring two workers if  $\theta_t = R$  and one worker if  $\theta_t = W$ , and (ii) 1-dyad surplus is larger if  $d_t = 2$  and  $\theta_t = R$  than if  $d_t = 1$  and  $\theta_t = W$ . If a firm initially faces robust demand, the optimal relational contract prescribes the sequentially efficient decision in each period. However, if demand is initially weak, then the firm might delay expanding by continuing to hire only one worker after demand becomes robust. Under

the conditions of Proposition 2, agent 1 might be willing to exert effort while  $\theta_t = W$  only if decisions are biased towards him once demand becomes robust. The principal does so by refraining from hiring agent 2, which decreases total surplus but increases the surplus produced by agent 1.

One surplus-maximizing policy is to make a once-and-for-all expansion decision: once demand becomes robust, the principal expands either immediately or never. This stark policy is optimal because of the linear relationship between decisions and output, but it illustrates that the surplus-maximizing relational contract may entail substantial and long-lasting distortions.

## 5.2 Promotions

Suppose the principal must choose to promote one of two agents, one of whom would be a more productive manager than the other. Which agent should the principal choose?

We show that the surplus-maximizing relational contract might entail a distorted promotion tournament. The agent who performs “best” according to this tournament is chosen, even if promoting the other agent would lead to a larger increase in total continuation surplus. In this example, the principal chooses one of the two agents to receive a permanent promotion in period  $t = 1$ . Agents have identical productivities in their current positions, but agent 1 would produce higher expected output than agent 2 following promotion.

**Definition 6** *The promotion game is mean-shifting, with  $|\Theta| = 1$  and the following features:*<sup>12</sup>

- $d_t = 0$  denotes that neither agent has been promoted, while  $d_t \in \{1, 2\}$  indicates agent  $d_t$  is promoted. Promotion occurs in  $t = 1$  and is permanent:  $D_0 = \{0\}$ ,  $D_1 = \{1, 2\}$ , and  $D_t = \{d_{t-1}\}$  for any  $t > 1$ .
- For each  $i \in \{1, 2\}$ ,  $\tilde{P}_i^L \equiv \tilde{P}^L$  and  $\tilde{P}_i^H \equiv \tilde{P}^H$  from Definition 4 are smooth with density  $\tilde{p}^L$ ,  $\tilde{p}^H$ , respectively, and  $\tilde{p}^H$  strictly MLRP-dominates  $\tilde{p}^L$ .

---

<sup>12</sup>Consequently, we suppress dependence on  $\theta_t$  in all expressions.

- For each  $i$ ,  $\gamma_i(d_t) = 0$  for all  $d_t \neq i$ , while  $\gamma_i(i) > 0$ . Assume  $\gamma_1(1) - \gamma_2(2) \equiv \Delta > 0$  and  $E[y_i|d, e_i = 1] - c > E[y_i|d, e_i = 0] = 0$  for every  $d \in D$ .

Define

$$L(y_i) = \frac{\tilde{p}^H(y_i)}{\tilde{p}^L(y_i)}.$$

Then  $L$  is strictly increasing in  $y_i$ , and there exists a unique  $y^*$  with  $L(y^*) = 1$ .

An agent who expects to be promoted with high probability can be credibly promised a large reward in period  $t = 0$ . As in Section 2, the principal can potentially motivate both agents in period  $t = 0$  by conditioning promotion on realized output in that period. The result is a promotion tournament that the less-efficient agent might win if he performs well in the first period.

**Proposition 3** *In the promotion game, there exists  $\bar{\Delta} > 0$  such that for  $\Delta < \bar{\Delta}$ , there exist  $0 \leq \underline{\delta} < \bar{\delta} < 1$  such that if  $\delta \in (\underline{\delta}, \bar{\delta})$ , any surplus-maximizing recursive equilibrium  $\sigma^*$  satisfies:*

1.  $e_{1,0} = e_{2,0} = 1$ ;
2.  $d_1 = 2$  if and only if (i)  $L(y_{2,0}) > 1$  and (ii)

$$\frac{1}{L(y_{2,0})} < \alpha + \beta \left( \frac{1}{L(y_{1,0})} \right) \quad (4)$$

for some  $\alpha \in \mathbb{R}$  and  $\beta \geq 0$ .

**Proof:** See Appendix A.

If agents' productivities following promotion are not too different ( $\Delta < \bar{\Delta}$ ), then the principal finds it optimal to motivate both agents to exert effort in period  $t = 0$ . She makes these incentives credible by running a promotion tournament, with the cut-off for agent 2 to win given by (4). The chosen agent in period  $t = 1$  continues working hard in subsequent periods, while the other agent starts shirking.

When at least one agent produces high output, this policy resembles a biased promotion tournament as in Lazear and Rosen (1981), albeit with neither commitment nor the restriction that promotion be the only way to reward an agent. In our setting, promotions complement higher pay since they make that pay credible in equilibrium. If neither agent produces high output, then the upper bound of (DE) does not bind for either and so the better-suited agent is always promoted.

## 6 The Role of Private Monitoring

This section explores the assumption of private monitoring. Section 6.1 proves that for smooth games with mean-shifting decisions, backward-looking policies can be surplus-maximizing in the full (non-recursive) set of Perfect Bayesian Equilibria. Section 6.2 shows that surplus-maximizing relational contracts are sequentially surplus-maximizing if monitoring is public. Section 6.3 analyzes an example with imperfectly coordinated punishments and shows that surplus-maximizing relational contracts might entail backward-looking policies so long as coordination is not perfect.

### 6.1 Biased Decisions in Perfect Bayesian Equilibria

This section shows that an analogue of Corollary 1 holds for the full set of PBE in smooth mean-shifting repeated games. The central difficulty in extending Corollary 1 is that different players potentially form different beliefs about the true history in each period. In particular, in a recursive equilibrium, both (IC) and (DE) condition on the *true* history at the start of period  $t$ ,  $h_0^t$ . In a PBE, however, these constraints would condition only on agent  $i$ 's information set,  $\phi_i(h_0^t)$ . Consequently, play at a given history is not necessarily an equilibrium of the continuation game.

Our definition of a sequentially surplus-maximizing equilibrium does not immediately extend to PBE. We therefore define a sequentially surplus-maximizing PBE in terms of *ex ante* expected payoffs rather than continuation payoffs.

That is, let  $\bar{V} = \max_{\sigma^* \in PBE} E_{\sigma^*} \left[ \sum_{i=1}^N S_{i,0} \right]$  be the maximum total surplus attainable in a PBE. Then a PBE is **PBE-sequentially surplus-maximizing** if in each  $t \geq 0$ ,  $E_{\sigma^*} \left[ \sum_{i=1}^N S_{i,t} \right] = \bar{V}$ . If  $(\theta_t, D_t)$  is i.i.d., then we show that  $E_{\sigma^*} \left[ \sum_{i=1}^N S_{i,t} \right] \leq \bar{V}$  for any  $t \geq 0$ . Hence, a PBE-sequentially surplus-maximizing equilibrium maximizes *ex ante* expected continuation surplus in each period.

**Lemma 2** *Assume that  $(\theta_t, D_t)$  are i.i.d.. Then for any  $t \geq 0$ , there exists a PBE  $\sigma^*$  such that  $E_{\sigma^*} \left[ \sum_{i=1}^N S_{i,t} \right] = V$  if and only if there exists a PBE  $\tilde{\sigma}$  such that  $E_{\tilde{\sigma}} \left[ \sum_{i=1}^N S_{i,0} \right] = V$ .*

**Proof:** See Appendix A.

Lemma 2 shows that equilibrium *ex ante* expected continuation payoffs are recursive in  $t$ , even if continuation play is not. The proof of this result has two steps. First, establishes appropriate analogues of (IC) and (DE) for the full set of PBE. This argument is similar to that of Lemma 1, though care must be taken to track each agent's beliefs in each history. As in Lemma 1, the principal earns 0 continuation surplus on the equilibrium path in our construction.

Second, we use the PBE  $\sigma^*$  satisfying  $E_{\sigma^*} \left[ \sum_{i=1}^N S_{i,t} \right] = V$  to construct a PBE  $\tilde{\sigma}$  with  $E_{\tilde{\sigma}} \left[ \sum_{i=1}^N S_{i,0} \right] = V$ . At the start of the game in  $\tilde{\sigma}$ , the principal chooses  $h_0^t \in \mathcal{H}_0^t$  according to the distribution over such histories induced by  $\sigma^*$ . She uses her private messages in  $t = 0$  to report  $\phi_i(h_0^t)$  to each agent  $i$ . Play then proceeds as in  $\sigma^*|h_0^t$ . In this construction, each agent has exactly the same information that he would have in  $\sigma^*|h_0^t$ , so he is willing to play according to  $\sigma^*|h_0^t$ . The principal is willing to randomize over her initial choice of  $h_0^t$ , because she earns 0 at every history on the equilibrium path. Therefore,  $\tilde{\sigma}$  is a PBE that replicates in period 0 the distribution over period- $t$  continuation play induced by  $\sigma^*$ .

Lemma 2 shows that PBE-sequentially surplus-maximizing do indeed attain the maximum *ex ante* expected continuation surplus in every period.

Given this result, we can prove that in smooth mean-shifting games, there exists a range of discount factors for which no surplus-maximizing PBE is PBE-sequentially surplus-maximizing.

**Proposition 4** *Consider a smooth mean-shifting game such that  $\theta_t$  is i.i.d. and  $\lim_{d_i \rightarrow 0} \frac{\partial \gamma_i}{\partial d_i} = \infty$  for every  $i \in \{1, \dots, N\}$ . Let  $\delta \in (\underline{\delta}, \bar{\delta})$ , where  $\underline{\delta}$  and  $\bar{\delta}$  are the bounds from Corollary 1. Then no surplus-maximizing PBE is PBE-sequentially surplus-maximizing.*

**Proof:** See Appendix A.

As in Proposition 1 and Corollary 1, backward-looking policies are surplus-maximizing in Proposition 4 because they make strong effort incentives credible. In any PBE-sequentially surplus-maximizing equilibrium, the decision  $d_t$  is chosen to maximize total surplus in period  $t$ , so

$$\frac{\partial \gamma_i}{\partial d_i}(\theta_t, d_{i,t}^*) = \frac{\partial \gamma_j}{\partial d_j}(\theta_t, d_{j,t}^*)$$

must hold for any agents  $i, j$ . This condition uniquely pins down  $d_t^*$  in any sequentially surplus-maximizing PBE as a function of  $\theta_t$ , which implies that on-path decisions depend only on the public history. As a result, any PBE-sequentially surplus-maximizing equilibrium generates the same total surplus as a sequentially surplus-maximizing RE. But such equilibria cannot be surplus-maximizing under the conditions of Corollary 1. Hence, backward-looking policies remain surplus-maximizing, even in the full set of PBE.

## 6.2 No Biased Decisions Under Public Monitoring

The **game with public monitoring** is identical to the game in Section 3 with one exception: all variables except  $e_t$  are publicly observed, while  $e_t$  remains private.<sup>13</sup> Under this monitoring structure, all agents can punish any deviation by the principal, who is therefore willing to pay rewards only if the *sum* of those rewards is smaller than *total* continuation surplus. Biased decisions

---

<sup>13</sup>Recursive equilibria are equivalent to Perfect Public Equilibria if monitoring is public.

decrease total continuation surplus and so undermine the principal’s ability to credibly promise rewards. This logic, familiar from Levin (2003), implies that backward-looking policies are never surplus-maximizing in the game with public monitoring.

**Proposition 5** *In the game with public monitoring, every surplus-maximizing recursive equilibrium is sequentially surplus-maximizing.*

**Proof:** See Appendix A.

The intuition for Proposition 5 is a natural extension of the intuition given in Section 2, and the proof is a straightforward adaptation of techniques used by Levin (2003) and Goldlucke and Kranz (2012). The principal’s most tempting deviation in the game with public monitoring is to simultaneously renege on all agents, since she can be held to her min-max payoff following any deviation. The severity of this punishment depends on total continuation surplus rather than  $i$ -dyad surplus, which drives the differences between Propositions 1 and 5.

### 6.3 Biased Decisions Under Imperfect Coordination

In Section 6.2, agents immediately and perfectly coordinate to punish the principal in the game with public monitoring. We believe that these perfectly coordinated punishments are unrealistic in many settings: for instance, they would imply that an employer loses her entire workforce if she withheld a bonus from even a single deserving worker. This section allows imperfect coordination among agents in the hiring example from Section 5.1 to argue that biased decisions might remain surplus-maximizing.

In the hiring game, suppose that deviations are  $\epsilon$ -**uncoordinated**: the first time a given agent chooses  $a_{i,t} = 0$ , all agents observe this choice with probability  $1 - \epsilon$  and otherwise only the principal observes it. Subsequent  $a_{i,t} = 0$  are observed only by the principal. In any surplus-maximizing equilibrium of this game,  $a_{i,t} = 0$  only following a deviation. Therefore, this

monitoring structure gives agents a “once and for all” chance to coordinate their punishments after the principal deviates.

So long as  $\epsilon > 0$ , Proposition 6 shows that there exist parameter values for which any surplus-maximizing relational contract has a backward-looking policy.

**Proposition 6** *Consider the hiring game with  $\epsilon$ -uncoordinated monitoring. If  $\epsilon > 0$ , then there exists an open set of parameters such that for those parameter values, no surplus-maximizing recursive equilibrium is sequentially surplus-maximizing.*

**Proof:** See Appendix A.

Proposition 6 illustrates that, in our hiring example, backward-looking policies might remain surplus-maximizing so long as coordination among agents is not perfect. The intuition for this result is fairly straightforward. If the principal reneges on a payment to agent  $i$ , then all agents observe  $i$ 's subsequent rejection with probability  $1 - \epsilon$ . If  $\epsilon > 0$ , then agent  $i$ 's future production is always lost if the principal reneges on  $i$  but not if she reneges on agent  $j \neq i$ . So as in Section 5.1, the principal can make larger rewards to  $i$  credible by biasing future hiring decisions towards  $i$ .

This basic intuition masks considerable complexity that arises from the fact that, unlike Lemma 1, the principal may not be willing to implement some policies in equilibrium. However, in the hiring game, the surplus-maximizing policy depends only on the public history. Therefore, deviations from this policy can be jointly punished by all agents.

## 7 Discussion and Conclusion

We have argued that biased decisions can arise in surplus-maximizing relational contracts, even if the principal may freely pay or be paid by her agents. Biased decisions increase the future surplus produced by one agent at the cost of reducing the surplus produced by others and so complement and make

credible large monetary rewards. Consequently, employees are rewarded with both higher compensation and greater responsibilities, divisions are promised both monetary incentives and non-monetary investments, and firms encourage current effort by promising not to expand too quickly in the future.

Section 6.2 implies that the principal would prefer the agents to coordinate punishments. In practice, the principal might try to make her payments public information, for example by facilitating communication among agents or committing to a public bonus pool out of which she pays all her agents. For such attempts to be successful, the principal must be able to commit not to distort messages or divert funds, while the agents must actually follow through on joint punishments. We view both of these requirements as the key stumbling blocks that could undermine such attempts.

Our framework assumes that each agent's effort affects only his own output and the principal earns the sum of agent outputs. An important extension would be to consider cases in which agents' efforts are either substitutes or complements. In these settings, each agent's dyad-surplus would depend on other agents' private actions, so the techniques from this paper do not directly extend. We conjecture that conditions similar to those in Lemma 1 are necessary, but not sufficient, if efforts are substitutes. If efforts are complements, then the relational contract must also deter the principal from renegeing on multiple agents at once.

We have presented a few simple examples of how biased decisions arise in practice, but further research is needed to explore the implications of this mechanism. We hope that the tools developed here are flexible enough to be used in richer analyses of a wide variety of organizational policies.

## References

- Aghion, P. and J. Tirole (1997). Formal and real authority in organizations. *Journal of Political Economy* 105(1), 1–29.
- Ali, N. and D. Miller (2016). Ostracism and forgiveness. *American Economic Review* 106(8), 2329–2348.
- Ali, N., D. Miller, and D. Yang (2016). Renegotiation-proof multilateral enforcement.
- Andrews, I. and D. Barron (2016). The allocation of future business: Dynamic relational contracts with multiple agents. *American Economic Review* 106(9), 2742–2759.
- Ariely, D., S. Belenzon, and U. Tzolmon (2013). Health insurance and relational contracts in small american firms.
- Baker, G., R. Gibbons, and K. Murphy (1994). Subjective performance measures in optimal incentive contracts. *The Quarterly Journal of Economics* 109(4), 1125–1156.
- Baker, G., M. Jensen, and K. Murphy (1988). Compensation and incentives: Practice vs. theory. *The Journal of Finance* 43(3), 593–616.
- Benson, A., D. Li, and K. Shue (2016). Promotions and the "peter principle".
- Bewley, T. (1999). *Why Wages Don't Fall During a Recession*. Cambridge, MA: Harvard University Press.
- Board, S. (2011). Relational contracts and the value of loyalty. *American Economic Review* 101(7), 3349–3367.
- Bull, C. (1987). The existence of self-enforcing implicit contracts. *The Quarterly Journal of Economics* 102(1), 147–159.
- Dessein, W. (2002). Authority and communication in organizations. *The Review of Economic Studies* 69(4), 811–838.

- Ellison, G. (1993). Learning, local interaction, and coordination. *Econometrica* 61(5), 1047–1071.
- Fong, Y.-F. and J. Li (2017a). Information revelation in relational contracts. *The Review of Economic Studies* 84(1), 277–299.
- Fong, Y.-F. and J. Li (2017b). Relational contracts, limited liability, and employment dynamics.
- Fuchs, W. (2007). Contracting with repeated moral hazard and private evaluations. *The American Economic Review* 97(4), 1432–1448.
- Fudenberg, D., B. Holmstrom, and P. Milgrom (1990). Short-term contracts and long-term agency relationships. *Journal of Economic Theory* 51(1), 1–31.
- Fudenberg, D. and D. Levine (1994). Efficiency and observability in games with long-run and short-run players. *Journal of Economic Theory* 62, 103–135.
- Gertner, R. and D. Scharfstein (2013). Internal capital markets. In R. Gibbons and J. Roberts (Eds.), *Handbook of Organizational Economics*, pp. 655–679.
- Goldlucke, S. and S. Kranz (2012). Infinitely repeated games with public monitoring and monetary transfers. *Journal of Economic Theory* 147(3), 1191–1221.
- Graham, J., C. Harvey, and M. Puri (2015). Capital allocation and delegation of decision-making authority within firms. *Journal of Financial Economics* 115(3), 449–470.
- Halac, M. (2012). Relational contracts and the value of relationships. *American Economic Review* 102(2), 750–779.
- Holmstrom, B. (1982). Moral hazard in teams. *The Bell Journal of Economics* 13(2), 324–340.

- Kandori, M. (1992). Social norms and community enforcement. *The Review of Economic Studies* 59(1), 63–80.
- Kandori, M. (2002). Introduction to repeated games with private monitoring. *Journal of Economic Theory* 102(1), 1–15.
- Krueger, A. and A. Mas (2004). Strikes, scabs, and tread separations: Labor strife and the production of defective bridgestone/firestone tires. *Journal of Political Economy* 112(2), 253–289.
- Lazear, E. and P. Oyer (2013). Personnel economics. In R. Gibbons and J. Roberts (Eds.), *Handbook of Organizational Economics*, pp. 479–519.
- Lazear, E. and S. Rosen (1981). Rank-order tournaments as optimum labor contracts. *Journal of Political Economy* 89(5), 841–864.
- Levin, J. (2002). Multilateral contracting and the employment relationship. *The Quarterly Journal of Economics* 117(3), 1075–1103.
- Levin, J. (2003). Relational incentive contracts. *The American Economic Review* 93(3), 835–857.
- Li, J., N. Matouschek, and M. Powell (2017). Power dynamics in organizations. *American Economic Journal: Microeconomics*. Forthcoming.
- Lipnowski, E. and J. Ramos (2017). Repeated delegation.
- MacLeod, B. and J. Malcomson (1989). Implicit contracts, incentive compatibility, and involuntary unemployment. *Econometrica* 57(2), 447–480.
- Malcomson, J. (2013). Relational incentive contracts. In R. Gibbons and J. Roberts (Eds.), *Handbook of Organizational Economics*, pp. 1014–1065.
- Malcomson, J. (2016). Relational contracts with private information. *Econometrica* 84(1), 317–346.

- Mas, A. (2008). Labour unrest and the quality of production: Evidence from the construction equipment resale market. *The Review of Economic Studies* 75(1), 229–258.
- Rayo, L. (2007). Relational incentives and moral hazard in teams. *The Review of Economic Studies* 74(3), 937–963.
- Rogerson, W. (1985). The first-order approach to principal-agent problems. *Econometrica* 53(6), 1357–1367.
- Waldman, M. (2013). Theory and evidence in internal labor markets. In R. Gibbons and J. Roberts (Eds.), *Handbook of Organizational Economics*, pp. 520–571.
- Watson, J. (1999). Starting small and renegotiation. *Journal of Economic Theory* 85(1), 52–90.
- Watson, J. (2002). Starting small and commitment. *Games and Economic Behavior* 38(1), 176–199.
- Watson, J. (2016). Perfect bayesian equilibrium: General definitions and illustrations.

# A For Online Publication: Proofs

## A.1 Proof of Lemma 1

**Part 1:** Given RE  $\sigma^*$ , define  $B_i : \mathcal{H}_d^t \times \Xi \times \mathbb{R} \rightarrow \mathbb{R}$  by

$$B_i(h_d^t, \xi_{i,t}, y_{i,t}) = E_{\sigma^*} [(1 - \delta)\tau_{i,t} + \delta U_{i,t+1} | h_d^t, \xi_{i,t}, y_{i,t}].$$

Following on-path history  $h_0^t$ ,  $\sigma^* | h_0^t$  is a Perfect Bayesian Equilibrium. So for any successor  $h_d^t, \xi_t$ , agent  $i$  is willing to choose  $a_{i,t}, e_{i,t}$  only if (IC) holds.

Suppose  $B_i(h_d^t, \xi_{i,t}, y_{i,t}) < \delta E_{\sigma^*} [\bar{U}_i(h_0^{t+1}) | h_d^t]$ . Then  $\tau_{i,t} < 0$  because  $E[U_{i,t+1} | h_0^{t+1}] \geq \bar{U}_i(h_0^{t+1})$ , so agent  $i$  may profitably deviate by choosing  $\tau_{i,t} = 0$ , which implies (DE). Suppose  $B_i(h_d^t, \xi_{i,t}, y_{i,t}) > \delta E_{\sigma^*} [S_{i,t+1} | h_d^t, \xi_{i,t}, y_{i,t}]$ . Then there exists some history  $h_y^t$  consistent with  $(h_d^t, \xi_{i,t}, y_{i,t})$  such that this inequality holds. Suppose the principal deviates by paying  $\tau_{i,t'} = w_{i,t'} = 0$  for all  $t' \geq t$  but otherwise playing according to the distribution  $\sigma^* | \cup_{j \neq i} \phi_j(h_0^{t+1})$ . Agent  $i$  detects this deviation but can punish the principal no more harshly than  $y_{i,t'} = w_{i,t'} = \tau_{i,t'} = 0$  in all future periods. The other agents do not detect this deviation and so do not condition their play on it. Outputs and transfers do not affect the continuation game, so this deviation is feasible. The principal's payoff following it is bounded below by

$$\delta E_{\sigma^*} \left[ \Pi_{t+1} - \sum_{t'=t+1}^{\infty} (1 - \delta) \delta^{t'-t-1} (y_{i,t'} - w_{i,t'} - \tau_{i,t'}) | h_y^t \right].$$

Therefore, the principal is willing to pay  $\tau_{i,t}$  only if

$$(1 - \delta) E_{\sigma^*} [\tau_{i,t} | h_y^t] \leq E_{\sigma^*} \left[ \sum_{t'=t+1}^{\infty} (1 - \delta) \delta^{t'-t} (y_{i,t'} - w_{i,t'} - \tau_{i,t'}) | h_y^t \right].$$

Adding  $\delta U_{i,t+1}$  to both sides of this expression and taking expectations conditional on  $h_d^t, \xi_{i,t}, y_{i,t}$  yields the right-hand inequality in (DE).  $\square$

**Part 2:** We construct a RE  $\sigma^*$  from  $\sigma$ . Recursively define  $\sigma^*$  as follows:

1. Begin with  $h_0^t, h_0^{t,*} \in \mathcal{H}_0^t$  that induce identical continuation games. If  $t = 0$ , then  $h_0^{t,*} = h_0^t = \emptyset$ , the unique null history.
2. At history  $h_0^{t,*}$ , after  $\theta_t^*$  and  $D_t^*$  are realized, the principal draw  $h_e^t \in \mathcal{H}_e^t$  from the distribution  $\sigma|\{h_0^t, \theta_t^*, D_t^*\}$ . The principal chooses  $d_t^*$  as in  $h_e^t$ .
3. For each  $i \in \{1, \dots, N\}$ , the principal pays

$$w_{i,t}^* = E_\sigma \left[ y_{i,t} - \frac{1}{1-\delta} (B_i(h_d^t, \xi_{i,t}, y_{i,t}) - \delta S_{i,t+1}) | h_d^t, \xi_{i,t}, a_{i,t}, e_{i,t} \right].$$

Note that  $w_{i,t}^* \geq 0$ , because  $E_\sigma [y_{i,t} | h_d^t, \xi_{i,t}] \geq 0$  by assumption and (DE) holds. The principal sends messages

$$m_{i,t}^* = \left\{ h_0^{t,*}, a_{i,t}, e_{i,t}, \left\{ B_i(h_d^t, \xi_{i,t}, y_{i,t}) - \delta E_\sigma [S_{i,t+1} | h_d^t, \xi_{i,t}, y_{i,t}] \right\}_{y_{i,t} \in \mathbb{R}} \right\}.$$

4. Agent  $i$  chooses  $a_{i,t}^* = a_{i,t}$ ,  $e_{i,t}^* = e_{i,t}$ , where  $(a_{i,t}, e_{i,t})$  are inferred from  $m_{i,t}^*$ .
5. Following output  $y_t^*$ , for each agent  $i \in \{1, \dots, N\}$ ,

$$(1-\delta)\tau_{i,t}^* = B_i(h_d^t, \xi_{i,t}, y_{i,t}^*) - \delta E_\sigma [S_{i,t+1} | h_d^t, \xi_{i,t}, y_{i,t}^*]$$

where agent  $i$  infers the right-hand side from  $m_{i,t}^*$ . Note  $\tau_{i,t}^* \leq 0$  by (DE).

6. Let  $h_0^{t+1,*}$  be the realized history at the start of  $t+1$ . The principal draws  $h_0^{t+1} \in \mathcal{H}_0^{t+1}$  from  $\sigma|\{h_0^t, y_t\}$ . Then  $h_0^{t+1,*}$  and  $h_0^{t+1}$  induce identical continuation games. Repeat this construction with  $h_0^{t+1}, h_0^{t+1,*}$ .
7. Following a deviation: if agent  $i$  observes a deviation (except in  $e_{i,t}$ ), he takes his outside option and pays no transfers in this and every subsequent period. If the principal observes the deviation, then  $m_{j,t'} = w_{j,t'} = \tau_{j,t'} = 0$  for each  $j \in \{1, \dots, N\}$  in each future period. If agent  $i$  deviates, the principal chooses  $d_t$  to min-max agent  $i$ . Otherwise,  $d_t$  is chosen uniformly at random.

By construction,  $h_0^t$  and  $h_0^{t,*}$  induce the same continuation game in each period on the equilibrium path. Therefore, total continuation surplus and  $i$ -dyad surplus for each  $i \in \{1, \dots, N\}$  are identical in  $\sigma^*|h_0^{t,*}$  and  $\sigma|h_0^t$  by construction.

**Deviations by the Principal:** For any on-path  $h_d^{t,*}$  and agent  $i \in \{1, \dots, N\}$ , the distribution over  $y_{i,t}^*$  is identical to  $\sigma|h_d^t$ . So

$$E_{\sigma^*} [y_{i,t}^* - w_{i,t}^* - \tau_{i,t}^* | h_d^{t,*}] = 0$$

and hence  $E_{\sigma^*} [\Pi_{i,t} | h_d^{t,*}] = 0$ . If the principal deviates in  $d_t^*$ ,  $w_{i,t}^*$ , or  $m_{i,t}^*$ , then each agent  $i$  either observes this deviation or not. If agent  $i$  observes the deviation, then the principal earns 0 from that agent. If agent  $i$  does not observe the deviation, then  $m_{i,t}^*$  must include a history  $\tilde{h}_d^{t,*}$  such that  $E_{\sigma^*} [y_{i,t} - \tilde{w}_{i,t} - \tau_{i,t} | \tilde{h}_d^{t,*}] = 0$  given the wage  $\tilde{w}_{i,t}$  included in  $m_{i,t}^*$ . But agent  $i$  determines the distribution over  $y_{i,t}$  and  $\tau_{i,t}$ , so the principal must earn 0 following such a deviation. A nearly identical argument applies off the equilibrium path. The principal takes no other costly actions, so we conclude she has no profitable deviation.

**Deviations by Agent  $i$ :** If agent  $i$  deviates in period  $t$ , then the principal min-maxes him, so he earns continuation surplus  $E_{\sigma^*} [U_{i,t+1} | h_0^{t+1,*}] = \bar{U}_i(h_0^{t+1,*}) = \bar{U}_i(h_0^{t+1})$ . Off-path,  $i$  has no profitable deviation, because  $\bar{u}_i(d_t, \theta_t) \geq 0$ .

At each on-path  $h_0^{t,*}$ , we must show that agent  $i$  has no profitable deviation in  $e_{i,t}^*$  or  $\tau_{i,t}^*$  (agent  $i$  can never profitably deviate from  $w_{i,t}^* \geq 0$ ). In  $\sigma^*$ ,  $E_{\sigma^*} [U_{i,t} | h_0^{t,*}] = E_{\sigma^*} [S_{i,t} | h_0^{t,*}]$ . So agent  $i$  chooses  $a_{i,t}^*, e_{i,t}^*$  to maximize

$$E_{\sigma^*} [(1 - \delta)\tau_{i,t}^* + \delta S_{i,t+1} | h_d^{t,*}, \xi_{i,t}^*, a_{i,t}, e_{i,t}] - c(e_{i,t}),$$

because he infers  $h_d^{t,*}$  from  $D_t^*, \theta_t^*, d_t^*$ , and  $m_{i,t}^*$ . Plugging in  $\tau_{i,t}^*$  yields

$$E_{\sigma^*} [B_i(h_d^t, \xi_{i,t}, y_{i,t}^*) - \delta E_{\sigma} [S_{i,t+1} | h_d^t, \xi_{i,t}, e_{i,t}] + \delta S_{i,t+1} | h_d^{t,*}, \xi_{i,t}^*, a_{i,t}, e_{i,t}] - c(e_{i,t}).$$

Now,  $E_{\sigma^*} [B_i(h_d^t, \xi_{i,t}, y_{i,t}) | h_d^{t,*}, \xi_{i,t}^*, a_{i,t}, e_{i,t}] = E_{\sigma} [B_i(h_d^t, \xi_{i,t}, y_{i,t}) | h_d^t, \xi_{i,t}, a_{i,t}, e_{i,t}]$  because the distribution over  $y_{i,t}$  is identical in  $\sigma | h_d^t$  and  $\sigma^* | h_d^{t,*}$ . By construction,  $\sigma^* | h_e^{t,*}$  and  $\sigma | h_e^t$  generate the same distributions over  $i$ -dyad surplus in period  $t+1$  onward, so  $E_{\sigma^*} [S_{i,t+1} | h_d^{t,*}, \xi_{i,t}^*, a_{i,t}, e_{i,t}] = E_{\sigma} [S_{i,t+1} | h_d^t, \xi_{i,t}, a_{i,t}, e_{i,t}]$ . Therefore, (IC) implies that agent  $i$  has no profitable deviation from  $e_{i,t}^*$ .

Agent  $i$  is willing to pay  $\tau_{i,t}^* < 0$  if

$$-(1 - \delta)\tau_{i,t}^* \leq \delta E_{\sigma^*} [S_{i,t+1} - \bar{U}_i(h_0^{t+1}) | h_d^{t,*}, \xi_{i,t}^*, y_{i,t}^*].$$

As above,  $E_{\sigma^*} [S_{i,t+1} | h_d^{t,*}, \xi_{i,t}^*, y_{i,t}^*] = E_{\sigma} [S_{i,t+1} | h_d^t, \xi_{i,t}, y_{i,t}^*]$  by construction. Further,  $E_{\sigma^*} [\bar{U}_i(h_0^{t+1}) | h_d^{t,*}, \xi_{i,t}^*, y_{i,t}^*] = E_{\sigma^*} [\bar{U}_i(h_0^{t+1}) | h_d^t]$ , because  $h_0^{t,*}$  and  $h_0^t$  induce the same continuation game, and  $(\theta_t, d_t)$  are the same in  $h_d^t$  and  $h_d^{t,*}$ . Agent  $i$  is willing to pay  $\tau_{i,t}^*$  if

$$\begin{aligned} & - (B_i(h_d^t, \xi_{i,t}, y_{i,t}^*) - \delta E_{\sigma} [S_{i,t+1} | h_d^t, \xi_{i,t}, y_{i,t}^*]) \\ & \leq \delta E_{\sigma} [S_{i,t+1} | h_d^t, \xi_{i,t}, y_{i,t}^*] - \delta E_{\sigma} [\bar{U}_i(h_0^{t+1}) | h_d^t], \end{aligned}$$

which is implied by the left-hand inequality in (DE).

We conclude that  $\sigma^*$  is an RE with the desired properties. ■

## A.2 Proof of Proposition 1

### A.2.1 A Guide for the Reader

The first statement is the complicated part of the proof. Broadly, this proof proceeds by contradiction and includes three elements.

Suppose that continuation play at  $h_0^{t+1} \in Z_{t+1}$  is surplus-maximizing. First, we show that we can perturb the equilibrium to smoothly increase  $E[S_{i,t+1} | h_0^{t+1}]$  as  $E[S_{j,t+1} | h_0^{t+1}]$  decreases. This step involves increasing  $d_{i,t+1}$ , decreasing  $d_{j,t+1}$ , and showing that these changes affect period  $t+1$  effort in a smooth way holding continuation play fixed. Second, we show that if  $i$ -dyad surplus  $E[S_{i,t+1} | h_0^{t+1}]$  for  $h_0^{t+1} \in Z_{t+1}$  increases, then we can smoothly increase agent  $i$ 's equilibrium effort in period  $t$  holding all other agents' efforts fixed. This step involves constructing a perturbation such that each agent  $j \neq i$  faces

the same mapping from  $j$ 's output to  $j$ -dyad surplus, even as  $i$ 's effort changes. Finally, we argue that increasing  $i$ -dyad surplus and decreasing  $j$ -dyad surplus leads to a second-order loss in total surplus for periods  $t + 1$  onward, but allows for a first-order gain in agent  $i$ 's effort (holding all other efforts fixed). Hence, such a perturbation increases total *ex ante* expected surplus, and so no surplus-maximizing equilibrium can be sequentially surplus-maximizing if  $\Pr\{Z_{t+1}\} > 0$  for any  $t + 1 > 0$ .

We outline the six steps involved in this proof below. The parenthetical comments at the start of each step roughly link that step to the corresponding elements described above.

1. (Sets up elements 1 and 2) We define a function  $G_i(y_i|\theta, d_i, \tilde{d}_i, e_i, \tilde{e}_i)$  that takes as input the state of the world  $\theta$ , an “original” weight and effort pair for agent  $i$   $(d_i, e_i)$ , a “new” weight and effort pair  $(\tilde{d}_i, \tilde{e}_i)$ , and a realized output  $y_i$ . If  $y_i$  is drawn from the “new” distribution  $P_i(\cdot|\theta, \tilde{d}_i, \tilde{e}_i)$ , then  $G_i(y_i|\theta, d_i, \tilde{d}_i, e_i, \tilde{e}_i)$  is distributed according to the “original” distribution  $P_i(\cdot|\theta, d_i, e_i)$ .
2. (Sets up elements 1 and 2) We define  $\hat{e}_i$ , one of the key functions for the argument. Given a reference  $(\theta, d_i, e)$  and a new decision  $\tilde{d}_i$ ,  $\hat{e}_i$  gives one feasible effort that can be induced in equilibrium, holding the distribution over continuation play fixed at the distribution under  $(\theta, d_i, e)$ . To implement  $\hat{e}_i$ , transform the realized output  $y_i$  by  $G_i(y_i|\theta, d_i, \tilde{d}_i, e_i, \hat{e}_i)$  and then reward agent  $i$  according to a “one step” reward scheme that punishes the agent if  $y_i < y_i^*(\theta, d_i, e_i)$  and otherwise rewards the agent. Claim 2 gives conditions under which  $\hat{e}_i$  is differentiable in  $\tilde{d}_i$ .
3. (Used in elements 1 and 2) Claim 3 rearranges (IC) and (DE) to give a single necessary and sufficient condition for effort  $e_{i,t}^*$  to be induced in equilibrium, holding the mapping from output to  $i$ -dyad surplus fixed. Since  $P_i$  satisfies MLRP and CDFC, we can replace (IC) with its first-order condition. To maximize  $i$ 's effort, the lower bound of (DE) should bind for  $y_i < y_i^*(\theta, d_i, e_i)$ , and the upper bound should bind otherwise.

4. (Used in elements 1 and 2) Claim 4 serves two purposes. First, it confirms a condition required by Claim 2. Second, if the inequality identified in Claim 3 holds with equality, then  $e_{i,t}^* = \hat{e}_i(\theta_t, d_{i,t}^*, d_{i,t}^*, e_{i,t}^*)$ .
5. (Completes element 1, sets up element 3) Claim 5 gives a necessary condition for a continuation equilibrium  $\sigma^*|h_0^t$  to be surplus-maximizing. For any  $i, j \in \{1, \dots, N\}$ , if increasing  $d_{i,t}$  and decreasing  $d_{j,t}$  is feasible, doing so cannot increase total continuation surplus. To prove this result, we use Claim 4 to show that either (i) the necessary and sufficient condition from Claim 3 is slack, or (ii)  $e_{i,t} = \hat{e}_i(\theta_t, d_{i,t}, d_{i,t}, e_{i,t})$ . If (i), we perturb  $d_{i,t}$  to  $\tilde{d}_{i,t}$ , transform  $y_{i,t}$  by  $G_i(y_{i,t}|\theta_t, d_{i,t}, \tilde{d}_{i,t}, e_{i,t}, e_{i,t})$ , and map this perturbed output to continuation play as in the original equilibrium. For a small enough perturbation,  $e_{i,t}$  continues to satisfy the condition from Claim 3, so it can be induced in equilibrium. If (ii), then  $e_{i,t}$  might violate the condition from Claim 3 under  $\tilde{d}_{i,t}$ . However, in that case  $e_{i,t} = \hat{e}_i(\theta_t, d_{i,t}, d_{i,t}, e_{i,t})$ , and Claim 2 implies that  $\hat{e}_i$  is differentiable in its third argument. So we can implement effort  $\hat{e}_i(\theta_t, d_{i,t}, \tilde{d}_{i,t}, e_{i,t})$ , transform output by  $G_i(y_{i,t}|\theta_t, d_{i,t}, \tilde{d}_{i,t}, e_{i,t}, \hat{e}_i)$ , and preserve the same distribution over continuation play from period  $t + 2$  onward.
6. (Completes elements 2 and 3) We consider  $h_0^{t+1} \in Z_{t+1}$ . If  $\sigma^*|h_0^{t+1}$  is surplus-maximizing, Claim 5 implies that increasing  $d_{i,t+1}$  and decreasing  $d_{j,t+1}$  has a second-order effect on total continuation surplus. Condition 4 of Definition 3 implies that the *most efficient*  $e_i$  satisfying (IC) and (DE), holding the distribution over continuation play fixed, is more efficient if  $d_i$  is larger. Because  $E[y_i|\theta_i, d_i, e_i]$  is strictly increasing in  $d_i$ , a small increase in  $d_{i,t+1}$  increases  $E[S_{i,t+1}|h_0^{t+1}]$ . Because  $e_{i,t}^* < e_i^{FB}(\theta_t, d_{i,t}^*)$ , increasing  $E[S_{i,t+1}|h_0^{t+1}]$  following a realization  $y_{i,t} > y_i^*(\theta_t, d_{i,t}^*, e_{i,t}^*)$  allows for strictly higher effort for agent  $i$  in period  $t$ , even if we otherwise hold the distribution over continuation play fixed. Agent  $j$ 's effort in period  $t$  is unchanged because the upper bound of (DE) is not binding for  $j$ . Consequently, perturbing  $\sigma^*|h_0^{t+1}$  in this way leads to a first-order increase in period- $t$  surplus, which is strictly larger than the second-

order loss in period  $t + 1$  surplus from the perturbation of  $d_{t+1}$ . So in a surplus-maximizing relational contract, continuation play at  $h_0^{t+1}$  cannot be surplus-maximizing.

### A.2.2 Proof of Statement 1

The inverse distribution  $P_i^{-1}$  is continuously differentiable because  $P_i$  is strictly increasing and continuously differentiable. Because  $\bar{U}_i(h_d^t)$  depends only on  $\theta_t$ , we abuse notation to write these punishment payoffs  $\bar{U}_i(\theta_t)$ .

**Definition A.1:** Define  $G_i$  by

$$G_i(y_i|\theta, d_i, \tilde{d}_i, e_i, \tilde{e}_i) = P_i^{-1} \left( P_i(y_i|\theta, \tilde{e}_i, \tilde{d}_i) | \theta, d_i, e_i \right).$$

When unambiguous, we will suppress the conditioning variables in  $G_i$ .

**Claim 1:** If  $y_i$  has distribution  $P_i(y_i|\theta, \tilde{d}_i, \tilde{e}_i)$ , then  $x_i \equiv G_i(y_i|\theta, d_i, \tilde{d}_i, e_i, \tilde{e}_i)$  has distribution  $P_i(x_i|\theta, d_i, e_i)$ .

**Proof of Claim 1:** It suffices to show that

$$P_i(y_i|\theta, \tilde{d}_i, \tilde{e}_i) = P_i \left( G_i(y_i|\theta, d_i, \tilde{d}_i, e_i, \tilde{e}_i) | \theta, d_i, e_i \right)$$

which is true by definition of  $G_i$ .  $\square$

**Definition A.2:** For monotonically increasing  $S_i : \mathbb{R} \rightarrow \mathbb{R}$ , define  $\hat{e}_i(\theta, d_i, \tilde{d}_i, e_i | S_i)$  implicitly by

$$0 = \int_{y_i^*(\theta, d_i, e_i)}^{y_i^*(\theta, d_i, \tilde{d}_i, e_i)} \bar{U}_i(\theta) \frac{\partial p_i}{\partial e_i}(y_i|\theta, \tilde{d}_i, \hat{e}_i) dy_i + \int_{y_i^*(\theta, d_i, e_i)}^{\infty} S_i \left( G_i(y_i|\theta, d_i, \tilde{d}_i, e_i, \hat{e}_i) \right) \frac{\partial p_i}{\partial e_i}(y_i|\theta, \tilde{d}_i, \hat{e}_i) dy_i - c'(\hat{e}_i). \quad (5)$$

**Claim 2:** Suppose  $(\theta, d_i, \tilde{d}_i, e_i)$  satisfies  $d_i = \tilde{d}_i$  and  $\hat{e}_i(\theta, d_i, \tilde{d}_i, e_i | S_i) = e_i$ . Then  $\hat{e}_i$  is differentiable in  $\tilde{d}_i$  on a neighborhood about that point.

**Proof of Claim 2:** Let  $S_i$  be a monotonically increasing function. Denote the right-hand side of (5) by  $H$ . Then  $H$  is continuously differentiable in  $\tilde{d}_i$  and  $\hat{e}_i$ , so  $\frac{\partial \hat{e}_i}{\partial d_i}$  exists about  $(\theta, d_i, \tilde{d}_i, e_i)$  by the Implicit Function Theorem if  $\frac{\partial H}{\partial \hat{e}_i} \neq 0$ .<sup>14</sup>

To show that  $\frac{\partial H}{\partial \hat{e}_i} \neq 0$ , we bound  $H$  from above by a function  $\bar{H}$  satisfying  $H = \bar{H}$  at  $(\theta, d_i, d_i, e_i)$ , with  $\frac{\partial \bar{H}}{\partial \hat{e}_i} < 0$  on a neighborhood about that point. For  $\epsilon > 0$ , let

$$\begin{aligned} \bar{H} = & \int_{-\infty}^{y_i^*(\theta, d_i, e_i)} \bar{U}_i(\theta) \frac{\partial p_i}{\partial e_i}(y_i | \theta, d_i, \hat{e}_i) dy_i + \\ & \int_{y_i^*(\theta, d_i, e_i) + \epsilon}^{y_i^*(\theta, d_i, e_i) + \epsilon} S_i(G_i(y_i | \theta, d_i, d_i, e_i, \hat{e}_i)) \frac{\partial p_i}{\partial e_i}(y_i | \theta, d_i, \hat{e}_i) dy_i + \\ & \int_{y_i^*(\theta, d_i, e_i) + \epsilon}^{\infty} S_i(y_i) \frac{\partial p_i}{\partial e_i}(y_i | \theta, d_i, \hat{e}_i) - c'(\hat{e}_i) \end{aligned}$$

At  $\hat{e}_i = e_i$ ,  $G_i(y_i) = y_i$  and so  $\bar{H} = H$ . For  $\hat{e}_i > e_i$  sufficiently close, we claim that  $\bar{H} \geq H$ . Note that  $G_i(y_i) \leq y_i$  if  $\hat{e}_i \geq e_i$  because  $P_i$  is FOSD increasing in  $e_i$ . Since  $S_i$  is monotonically increasing, we must have  $S_i(G_i(y_i)) \leq S_i(y_i)$ . Further, for  $\hat{e}_i$  sufficiently close to  $e_i$ ,  $\frac{\partial p_i}{\partial e_i}(y_i | \theta, d_i, \hat{e}_i) \geq 0$  for  $y_i \geq y_i^*(\theta, d_i, e_i) + \epsilon$  because  $\frac{\partial p_i}{\partial e_i}(\cdot | \theta, d_i, e_i)$  is strictly increasing in  $y_i$  and equals 0 at  $y_i^*(\theta, d_i, e_i)$ . This proves that  $\bar{H} \geq H$ .

If  $\epsilon = 0$ , then  $\frac{\partial \bar{H}}{\partial \hat{e}_i} < 0$  by CDFC. It can be shown that  $\frac{\partial \bar{H}}{\partial \hat{e}_i}$  is continuous in  $\epsilon$ , so  $\frac{\partial \bar{H}}{\partial \hat{e}_i} < 0$  for  $\epsilon > 0$  sufficiently small. So  $\bar{H}$  satisfies the desired properties, and hence  $\frac{\partial H}{\partial \hat{e}_i} < 0$ .  $\square$

**Claim 3:** Consider an equilibrium  $\sigma^*$ . Fix  $(h_d^t, \xi_{i,t}^*)$  on the equilibrium path. For each agent  $i$  and on-path effort  $e_{i,t}^*$ , there exists a reward scheme  $B_i$  that satisfies (IC) and (DE) if and only if either (i)  $e_{i,t}^* = \min \mathcal{E}_i$ , or (ii)

$$c'(e_{i,t}^*) \leq \int_{y_i^*(\theta_t, d_{i,t}, e_{i,t}^*)}^{\infty} E_{\sigma^*} [S_i | h_d^t, \xi_{i,t}^*, y_i] \frac{\partial p_i}{\partial e_i}(y_i | \theta_t, d_{i,t}^*, e_{i,t}^*) dy_i + \int_{-\infty}^{y_i^*(\theta_t, d_{i,t}, e_{i,t}^*)} \bar{U}_i(\theta_t) \frac{\partial p_i}{\partial e_i}(y_i | \theta_t, d_{i,t}^*, e_{i,t}^*) dy_i \quad (6)$$

<sup>14</sup>The first term in  $H$  is continuously differentiable in  $\tilde{d}_i$  and  $\hat{e}_i$  because  $p_i$  and  $y_i^*$  are both continuously differentiable. To show that the second term is differentiable, apply the change of variable  $x = G_i(y_i | \theta, d_i, \tilde{d}_i, e_i, \hat{e}_i)$ .

**Proof of Claim 3:** Suppose  $e_{i,t}^* > \min \mathcal{E}_i$  does not satisfy (6). Because  $p_i$  satisfies MLRP and CDFC, we can replace (IC) with its first-order condition as in Rogerson (1985):

$$c'(e_{i,t}^*) = \int_{-\infty}^{\infty} B_i(h_d^t, \xi_{i,t}^*, y_i) \frac{\partial p_i}{\partial e_i}(y_i | \theta_t, d_{i,t}^*, e_{i,t}^*) dy_i. \quad (7)$$

Consider choosing  $B_i$  to maximize the right-hand side of this equality, subject to the constraint (DE). We can solve this problem for each  $y_i$ : if  $\frac{\partial p_i}{\partial e_i}(y_i | \theta_t, d_{i,t}^*, e_{i,t}^*) < 0$ , then  $B_i(h_d^t, \xi_{i,t}^*, y_i) = \bar{U}_i(\theta_t)$ , and otherwise  $B_i(h_d^t, \xi_{i,t}^*, y_i) = E_{\sigma^*}[S_i | h_d^t, \xi_{i,t}^*, y_i]$ . But this is exactly the  $B_i$  implemented in (6). Contradiction.

If  $e_{i,t}^* = \min \mathcal{E}_i$ , then the reward scheme  $B_i(h_d^t, \xi_{i,t}^*, y_i) = \bar{U}_i(\theta_t)$  induces  $e_{i,t}^*$  because  $c(e_{i,t})$  is monotonically increasing. Suppose  $e_{i,t}^* > \min \mathcal{E}_i$  satisfies (6). Clearly, the right-hand side of (7) is strictly smaller than the left-hand side if  $B_i(h_d^t, \xi_{i,t}^*, y_i) = \bar{U}_i(\theta_t)$ . The right-hand side of (7) is continuous in  $B_i$ , so we can apply the Intermediate Value Theorem to conclude that there exists some reward scheme  $B_i$  such that (7) is satisfied.  $\square$

**Claim 4:** Let  $\sigma^*$  be a surplus-maximizing equilibrium, and fix some  $(h_d^t, \xi_{i,t}^*)$  on the equilibrium path. Define  $S_i(y_{i,t}) = E_{\sigma^*}[S_{i,t+1} | h_d^t, \xi_{i,t}^*, y_{i,t}]$ . Without loss,  $S_i(y_{i,t})$  is increasing in  $y_{i,t}$ . Moreover, if (6) holds with equality at  $e_{i,t}^*$ , then  $e_{i,t}^* = \hat{e}_i(\theta_t, d_{i,t}^*, d_{i,t}^*, e_{i,t}^* | S_i)$ .

**Proof of Claim 4:** Suppose there exists  $y_i < \tilde{y}_i$  such that  $S_i(y_i) > S_i(\tilde{y}_i)$ . Consider the following alternative: with probability  $\epsilon > 0$ , outcome  $\tilde{y}_i$  is treated as  $y_i$ . With probability  $\frac{p_i(\tilde{y}_i | \theta_t, d_{i,t}, e_{i,t}^*)}{p_i(y_i | \theta_t, d_{i,t}, e_{i,t}^*)} \epsilon$ , outcome  $y_i$  is treated as outcome  $\tilde{y}_i$ . Agents  $j \neq i$  face identical distributions over continuation play and so exert the same effort in each period. For agent  $i$ , this perturbation relaxes (6) if and only if

$$[S_i(y_i) - S_i(\tilde{y}_i)] \left[ \frac{(\partial p_i / \partial e_i)(\tilde{y}_i)}{p_i(\tilde{y}_i)} - \frac{(\partial p_i / \partial e_i)(y_i)}{p_i(y_i)} \right] \geq 0.$$

Both terms on the left-hand side are strictly positive: the first by assumption, the second by strict MLRP. So this perturbation strictly relaxes (6) for agent  $i$  without affecting it for  $j \neq i$ . So we can assume  $S_i$  is increasing without loss.

Suppose (6) holds with equality. Note that  $G_i(y_i|\theta_t, d_{i,t}^*, \tilde{d}_{i,t}^*, e_{i,t}^*, \tilde{e}_{i,t}^*) = y_i$  for all  $y_i$ . Therefore,  $\hat{e}_i(\theta_t, d_{i,t}^*, \tilde{d}_{i,t}^*, e_{i,t}^*, \tilde{e}_{i,t}^*|S_i)$  and  $e_{i,t}^*$  are both defined implicitly by (6) holding with equality.  $\square$

**Claim 5:** Define

$$s_i(\theta_t, d_{i,t}, e_{i,t}) = E[y_{i,t}|\theta_t, d_{i,t}, e_{i,t}] - c(e_{i,t}).$$

For any  $h_0^t \in \mathcal{H}_0^t$ , suppose  $\sigma^*|h_0^t$  is surplus-maximizing with  $d_{i,t}, d_{j,t} \in (0, 1)$ . Define  $\mathbb{I}_{i,t} = 1$  if (6) holds with equality at a successor history  $h_d^t$ , and  $\mathbb{I}_{i,t} = 0$  otherwise. Define  $\hat{e}_i = \hat{e}_i(\theta_t, d_{i,t}, d_{i,t}, e_{i,t})$ . Then for any  $i, j \in \{1, \dots, N\}$ ,

$$\frac{\partial s_i}{\partial d_i} + \mathbb{I}_{i,t} \frac{\partial s_i}{\partial e_i} \frac{\partial \hat{e}_i}{\partial \tilde{d}_i} = \frac{\partial s_j}{\partial d_j} + \mathbb{I}_{j,t} \frac{\partial s_j}{\partial e_j} \frac{\partial \hat{e}_j}{\partial \tilde{d}_j} \quad (8)$$

with probability 1 following  $h_0^t$ .

**Proof of Claim 5:** Suppose towards contradiction that the left-hand side of (8) is strictly larger than the right-hand side. Consider the following perturbation (denoted by tildes):  $\tilde{d}_{i,t} = d_{i,t} + \epsilon$ ,  $\tilde{d}_{j,t} = d_{j,t} - \epsilon$ ,  $\tilde{e}_{i,t} = \hat{e}_i(\theta_t, d_{i,t}, \tilde{d}_{i,t}, e_{i,t})$  if  $\mathbb{I}_{i,t} = 1$  and  $\tilde{e}_{i,t} = e_{i,t}$  otherwise, and  $\tilde{e}_{j,t} = \hat{e}_j(\theta_t, d_{j,t}, \tilde{d}_{j,t}, e_{j,t})$  if  $\mathbb{I}_{j,t} = 1$  and  $\tilde{e}_{j,t} = e_{j,t}$  otherwise. For all agents  $k \notin \{i, j\}$ ,  $\tilde{d}_{k,t} = d_{k,t}$  and  $\tilde{e}_{k,t} = e_{k,t}$ . Continuation play is as in  $\sigma^*$ , except  $y_{i,t}$  is transformed by  $G_i(\cdot|\theta, d_{i,t}, \tilde{d}_{i,t}, e_{i,t}, \tilde{e}_{i,t})$ , and similarly with  $y_{j,t}$  and  $G_j$ .

We claim that there exists a credible reward scheme for each agent in this perturbation, and hence this perturbation is also a continuation equilibrium. By Claim 3, it suffices to show that this alternative satisfies (6). For each agent  $k \in \{1, \dots, N\}$ , this perturbation induces an identical marginal distribution over continuation play from  $t+1$  onward. So for agents  $k \notin \{i, j\}$ , the credible reward scheme in the original equilibrium remains credible in this perturbation.

Consider agent  $k \in \{i, j\}$ . If  $\mathbb{I}_{k,t} = 0$ , then (6) was slack in the original equilibrium. But (6) and  $G_i$  are continuous in  $d_{k,t}$ , so  $e_{k,t}$  continues to satisfy it in the perturbed equilibrium if  $\epsilon$  is sufficiently small. If  $\mathbb{I}_{k,t} = 1$ , the reward scheme

$$\tilde{B}_k(y_{k,t}) = \begin{cases} \bar{U}_k(\theta_t) & y_{k,t} \leq y_k^*(\theta_t, d_{k,t}, e_{k,t}) \\ S_k(G_k(y_{k,t})) & y_{k,t} > y_k^*(\theta_t, d_{k,t}, e_{k,t}) \end{cases}$$

is credible. These reward schemes satisfy (7) at  $\hat{e}_k$  by definition.

Finally, we argue that this perturbation yields strictly higher total surplus than  $\sigma^*|h_0^t$ , which contradicts the claim that  $\sigma^*|h_0^t$  is surplus-maximizing. Because total surplus in period  $t + 1$  onward is identical in the original and perturbed equilibrium. It suffices to consider total surplus in period  $t$ . Agents  $k \notin \{i, j\}$  produce identical period- $t$  surplus in both equilibria. Consider the difference in surplus for agents  $i$  and  $j$ . The perturbed equilibrium generates no more total surplus than the original equilibrium only if

$$s_i(\theta_t, d_{i,t} + \epsilon, \tilde{e}_{i,t}) + s_j(\theta_t, d_{j,t} - \epsilon, \tilde{e}_{j,t}) - (s_i(\theta_t, d_{i,t}, e_{i,t}) + s_j(\theta_t, d_{j,t}, e_{j,t})) \leq 0 \quad (9)$$

Dividing by  $\epsilon > 0$ , and taking the limit as  $\epsilon \rightarrow 0$  results in (8) with a weak inequality  $\leq$ . Contradiction; we assumed  $>$ .  $\square$

**Completing the proof of Statement 1** Let  $h_0^{t+1} \in Z_{t+1}$ . If  $\sigma^*|h_0^{t+1}$  is surplus-maximizing, then (8) holds by Claim 5. Let  $h_d^t \in \mathcal{H}_d^t$  be a predecessor to  $h_0^{t+1}$ , and consider the following perturbation at  $\sigma^*|h_d^t$ :  $\tilde{e}_{i,t} = e_{i,t}^* + \eta$  for some  $\eta > 0$  determined below, while  $\tilde{e}_{k,t} = e_{k,t}^*$  for all  $k \neq i$ . At the end of period  $t$ , agent  $i$ 's output is transformed by  $G_i(y_{i,t}|\theta_t, d_{i,t}^*, d_{i,t}^*, e_{i,t}^*, \tilde{e}_{i,t})$ , and this transformed output is henceforth treated as the realized output.

If  $y_{i,t} \geq y_{i,t}^*(\theta_t, \tilde{d}_{i,t})$  and  $y_{j,t} < y_{j,t}^*(\theta_t, \tilde{d}_{j,t})$ , then  $\tilde{d}_{i,t+1} = d_{i,t+1}^* + \epsilon$ ,  $\tilde{d}_{j,t+1} = d_{j,t+1}^* - \epsilon$ , and  $\tilde{d}_{k,t+1} = d_{k,t+1}^*$  for  $k \notin \{i, j\}$ . Agent  $i$ 's effort equals the more efficient of  $e_{i,t+1}^*$  and  $\hat{e}_i(\theta_{t+1}, d_{i,t+1}^*, \tilde{d}_{i,t+1}, e_{i,t+1}^*)$ , while agent  $j$ 's effort is  $\tilde{e}_{j,t+1} = e_{j,t+1}^*$  if  $\mathbb{I}_{j,t+1} = 0$  and  $\tilde{e}_{j,t+1} = \hat{e}_j(\theta_{t+1}, d_{j,t+1}^*, \tilde{d}_{j,t+1}, e_{j,t+1}^*)$  if  $\mathbb{I}_{j,t+1} = 1$ . For  $k \notin \{i, j\}$ ,  $\tilde{e}_{k,t+1} = e_{k,t+1}^*$ . Otherwise, play is as in  $\sigma^*|h_0^{t+1}$ . At the end of period  $t + 1$ , agent  $j$ 's output is transformed by  $G_j(y_j|\theta_{t+1}, d_{j,t+1}^*, \tilde{d}_{j,t+1}, e_{j,t+1}^*, \tilde{e}_{j,t+1})$ , and

similarly for agent  $i$  if  $\tilde{e}_{i,t+1} = \hat{e}_i$ . If  $\tilde{e}_{i,t+1} = e_{i,t+1}^*$ , then output is transformed by the distribution  $R_i$  given in Condition 4 of Definition 3. Continuation play then proceeds as in  $\sigma^*$ .

We claim this perturbed strategy is an equilibrium, and that if  $\epsilon > 0$  is sufficiently small, it generates strictly higher total surplus than  $\sigma^*$ . Because RE are recursive, play from  $t + 2$  onward is an equilibrium. The distribution over continuation play in  $t + 2$  is constructed to be identical to  $\sigma^*$ . In period  $t + 1$ , a credible reward scheme for  $\tilde{e}_{j,t+1}$  exists by the argument made in Claim 5. Similarly, a credible reward scheme exists for  $\tilde{e}_{i,t+1} = \hat{e}_i$ . If  $\tilde{e}_{i,t+1} = e_{i,t+1}^*$ , agent  $i$ 's transformed distribution over output is identical to the output distribution in the original equilibrium for any  $e_{i,t+1}$ . Therefore,  $e_{i,t+1}^*$  satisfies (6) under  $\tilde{d}_{i,t+1}$  because it satisfied this inequality under  $d_{i,t+1}^*$ . We conclude that continuation play from period  $t + 1$  onward is an equilibrium.

The change in total surplus in period  $t + 1$  from this perturbation equals

$$0 \geq K(\epsilon) = \frac{s_i(\theta_{t+1}, \tilde{d}_{i,t+1}, \tilde{e}_{i,t+1}) + s_j(\theta_{t+1}, \tilde{d}_{j,t+1}, \tilde{e}_{j,t+1}) - (s_i(\theta_{t+1}, d_{i,t+1}^*, e_{i,t+1}^*) + s_j(\theta_{t+1}, d_{j,t+1}^*, e_{j,t+1}^*))}{\epsilon}.$$

This is the “direct cost” of backward-looking policies, which comes from the biased decision in period  $t + 1$ . Importantly,  $\tilde{e}_{j,t+1}$  equals the perturbed effort from the proof of Claim 5, while  $\tilde{e}_{i,t+1}$  is weakly more efficient than the perturbed effort from Claim 5. Therefore,  $K(\epsilon)$  is bounded from below by the left-hand side of (9). But then (8) implies that  $\lim_{\epsilon \rightarrow 0} \frac{K(\epsilon)}{\epsilon} = 0$ .

Now consider period  $t$ . Because  $y_{j,t'}^* \leq y_j^*(\theta_{t'}, d_{j,t'}, e_{j,t'})$  for all  $t' \leq t$ , (6) implies that it is without loss to assume that the upper bound of (DE) does not bind for agent  $j$ . The perturbation does not affect  $j$ 's punishment payoff  $\bar{U}_j(h_0^{t'})$  for  $t' \leq t$ , so agent  $j$  is willing to exert the same effort as in  $\sigma^*$ . Agents  $k \notin \{i, j\}$  face the same distribution over  $S_{k,t+1}$  and so are willing to choose the same efforts as well.

We claim that  $E_{\tilde{\sigma}}[S_{i,t+1}|h_d^t, \xi_{i,t}, y_{i,t}]$  is strictly larger in the perturbed equilibrium relative to the original equilibrium. Holding  $e_{i,t+1}$  fixed,  $E_{\tilde{\sigma}}[S_{i,t+1}|h_d^t, \xi_{i,t}, y_{i,t}]$  is increasing in  $d_{i,t+1}$  by Condition 3 of Definition 3. Furthermore,  $\tilde{e}_{i,t+1}$  is weakly more efficient than  $e_{i,t+1}^*$  by construction. Hence,  $E_{\tilde{\sigma}}[S_{i,t+1}|h_d^t, \xi_{i,t}, y_{i,t}] >$

$E_{\sigma^*} [S_{i,t+1} | h_d^t, \xi_{i,t}, y_{i,t}]$  as desired.

By assumption,  $e_{i,t}^* < e_i^{FB}(\theta_t, d_{i,t}^*)$ . Consequently, (6) must hold with equality for agent  $i$  in period  $t$ ; otherwise, we could increase  $e_{i,t}^*$ , transform output by the appropriate  $G_i$ , and increase  $i$ -dyad surplus in period  $t$  while continuing to satisfy (6). As a result, agent  $i$  is willing to exert strictly more effort in the perturbed equilibrium:  $\tilde{e}_{i,t} > e_{i,t}^*$ . Moreover, a straightforward but tedious application of the Implicit Function Theorem—similar to the proof of Claim 2—shows that the effort  $\tilde{e}_{i,t}$  in the perturbed equilibrium is a function of  $\epsilon$ , with  $\frac{\partial \tilde{e}_{i,t}}{\partial \epsilon} |_{\epsilon=0} > 0$ .

Consider the change in total surplus from period  $t$  onward. As  $\epsilon \rightarrow 0$ , this change equals

$$\lim_{\epsilon \rightarrow 0} \left( \frac{s_i(\theta_t, d_{i,t}^*, \tilde{e}_{i,t}) - s_i(\theta_t, d_{i,t}^*, e_{i,t}^*)}{\epsilon} + \frac{\delta K(\epsilon)}{\epsilon} \right) = \frac{\partial s_i}{\partial e_i} \frac{\partial \tilde{e}_i}{\partial \epsilon} |_{\epsilon=0} > 0.$$

The first term in this product is positive because  $\lim_{\epsilon \rightarrow 0} \tilde{e}_{i,t-1} = e_{i,t-1}^* < e_i^{FB}(\theta_{t-1}, d_{i,t-1})$ . The second term is positive by the argument above. Hence, this perturbation increases total continuation surplus in period  $t - 1$  onward. It also increases  $i$ -dyad surplus, so there exists a credible reward scheme to support agent  $i$ 's actions in periods  $t' < t - 1$  as well. We conclude that this perturbation is a self-enforcing relational contract that generates strictly higher total surplus than  $\sigma^*$ . ■

### A.2.3 Proof of Statement 2

If  $\sum_{i=1}^N d_{i,t} < 1$  at  $h_d^t$ , consider an alternative decision  $\tilde{d}_t$  with  $\sum_{i=1}^N \tilde{d}_{i,t} = 1$  and  $\tilde{d}_{i,t} \geq d_{i,t}$  for all  $i \in \{1, \dots, N\}$ . As in the proof of Statement 1, all agents can be induced to choose the same efforts given these decisions. Therefore, this alternative generates higher total surplus and relaxes (DE) in all previous periods. But  $\sigma^*$  is surplus-maximizing; contradiction. ■

### A.3 Proof of Corollary 1

In a smooth mean-shifting game,  $\mathcal{E}_i = [\underline{e}_i, \bar{e}_i]$  for some  $0 \leq \underline{e}_i < \bar{e}_i \leq 1$ . Suppose continuation equilibrium  $\sigma^*|h_0^t$  is surplus-maximizing at  $h_0^t$ . Claim 6 of Proposition 1 implies that decisions in period  $t$  must satisfy

$$\frac{\partial \gamma_i}{\partial d_i}(\theta, d_{i,t}^*) = \frac{\partial \gamma_j}{\partial d_j}(\theta, d_{j,t}^*)$$

for all  $i, j \in \{1, \dots, N\}$  and every  $\theta_t$ . There exists a unique  $d_t^*$  that satisfies this condition because  $\{\gamma_i\}_i$  are strictly concave.

Suppose  $\sigma^*$  is sequentially surplus-maximizing. Then by the above argument,  $d_t^*$  depends only on  $\theta_t$  in each  $t \geq 0$ . Because on-path decisions are independent of observed play, it is straightforward to argue that equilibrium play in any sequentially surplus-maximizing equilibrium entails  $e_{i,t} = e_i^*$  for each  $t \geq 0$  and some  $e_i^* \in [\underline{e}_i, e_i^{FB}]$ . For  $i \in \{1, \dots, N\}$ , define  $x_i^*$  as the unique value satisfying  $\frac{\tilde{p}_i^H(x_i)}{\tilde{p}_i^L(x_i)} = 1$ . From (6),  $e_i^*$  is defined implicitly by

$$c'(e_i^*) = \int_{-\infty}^{x_i^* + \gamma_i(d_t^*, \theta_t)} \bar{U}_i(\theta_t) [\tilde{p}_i^H(y_i) - \tilde{p}_i^L(y_i)] dy_i + \int_{x_i^* + \gamma_i(d_t^*, \theta_t)}^{\infty} S_i^* [\tilde{p}_i^H(y_i) - \tilde{p}_i^L(y_i)] dy_i,$$

where  $S_i^* = E[y_i - c(e_i^*)|e_i^*]$  is a strictly concave function of  $e_i^*$ . Because  $c'(\underline{e}_i) = 0$ ,  $e_i^{FB} > \underline{e}_i$  and so there exist  $\underline{\delta} < \bar{\delta}$  such that  $e_i^* \in (0, e_i^{FB})$  for  $\delta \in (\underline{\delta}, \bar{\delta})$ . It immediately follows that  $e_i^*$  is a differentiable function of  $\delta$  on this interval.

For  $e_{i,t} = e_i^*$ ,  $y_{i,t} - \gamma_i(\theta_t, d_t^*) > x_i^*$  with positive probability in each period  $t$ . Similarly,  $y_{j,t'} < y_j^*(d_{j,t'}^*, \theta_{t'}, e_j^*)$  for all  $t' \leq t$  with positive probability in each  $t$ . Therefore, the conditions of Proposition 1, part 1, hold for a set of histories  $Z_t$  that occur with positive probability in each  $t > 0$  in any sequentially surplus-maximizing equilibrium. Proposition 1 then implies that continuation play at these histories cannot be surplus-maximizing. So  $\sigma^*$  cannot be surplus-maximizing. ■

## A.4 Proof of Proposition 2

Define  $S^{R2} = \alpha R - c$ ,  $S^{R1} = R - c$ , and  $S^{Wj} = (1 - \delta)(W - c) + \delta(\rho S^{Rj} + (1 - \rho)S^{Wj})$  for  $j \in \{1, 2\}$ . Note that  $S^{W2} < S^{W1} < S^{R2} < S^{R1}$  by assumption.

Suppose  $\theta_0 = R$ . Define  $\underline{\delta} \in (0, 1)$  by  $c = \frac{\underline{\delta}}{1 - \underline{\delta}} S^{R2}$ . Then for  $\delta \geq \underline{\delta}$ , Lemma 1 implies that there exists an equilibrium with  $d_t = 2$  and  $e_{i,t} = 1 \forall i \in \{1, 2\}$  in each period. Any surplus-maximizing equilibrium therefore attains first-best.

If  $\theta_0 = W$ , then  $d_0 = 1$  in any surplus-maximizing equilibrium. Suppose  $d_0 = 2$ : then either  $e_{i,0} = 0$  for  $i \in \{1, 2\}$ , in which case  $d_0 = 1$  generates the same surplus, or  $e_{i,0} = 1$  for at least one  $i$ , in which case  $d_0 = 1$  generates strictly higher surplus. Similarly, in any period  $t \geq 0$  with  $\theta_t = W$ ,  $d_t = 1$  both maximizes total continuation surplus and relaxes all prior binding dynamic enforcement constraints.

Define  $\bar{\delta}$  as the solution to

$$c = \frac{\bar{\delta}}{1 - \bar{\delta}} S^{W2}.$$

Suppose  $\delta \in [\underline{\delta}, \bar{\delta})$ . Then in any equilibrium with  $d_t = 2$  whenever  $\theta_t = R$ ,  $e_{1,t} = 0$  whenever  $\theta_t = W$ . Consider a relational contract of the form specified in Proposition 2, where  $\chi > 0$  is chosen so that agent 1's constraint (DE) holds with equality for  $\theta_t = W$ . For  $\delta$  close to  $\bar{\delta}$ , it is straightforward to show that  $\chi \approx 0$  and so this alternative dominates any equilibrium in which  $d_t = 2$  whenever  $\theta_t = R$ .

It remains to show that an equilibrium of this form is surplus-maximizing. In any surplus-maximizing relational contract, agents work hard whenever they are hired. Therefore, once  $\theta_t = R$ , 1-dyad and total continuation surplus are linear functions of  $\Pr\{d_{t'} = 1\}$  and  $\Pr\{d_{t'} = 2\}$ :

$$E[S_{1,t} | \theta_t = R] = \sum_{t'=t}^{\infty} \delta^{t'-t} (1 - \delta) (\Pr\{d_{t'} = 1\}(R - c) + \Pr\{d_{t'} = 2\}(\alpha R - c))$$

and

$$E[S_{1,t} + S_{2,t} | \theta_t = R] = \sum_{t'=t}^{\infty} \delta^{t'-t} (1-\delta) (\Pr\{d_{t'} = 1\}(R - c) + 2\Pr\{d_{t'} = 2\}(\alpha R - c))$$

For any surplus-maximizing relational contract, construct a relational contract of the form described above by letting  $\chi = \sum_{t'=t}^{\infty} \delta^{t'-t} (1-\delta) \Pr\{d_{t'} = 1\}$ . It is clear that total surplus is maximized if  $\chi$  is chosen so that (DE) binds, proving the claim. ■

### A.5 Proof of Proposition 3

Define

$$S^B = \int_0^{\infty} y_i \tilde{p}^H(y_i) dy_i - c.$$

By assumption, for each  $i \in \{1, 2\}$   $S^B$  equals  $i$ -dyad surplus if  $e_{i,t} = 1$  and  $d_t \neq i$  in each  $t$ . Let  $\gamma^i = \gamma_i(i)$ . From period  $t = 1$  onward, an equilibrium exists in which agent  $i$  exerts effort if and only if

$$c \leq \frac{\delta}{1-\delta} \int_{y^*}^{\infty} (S^B + 1\{d_t = i\}\gamma^i) [\tilde{p}^H(y_i^*) - \tilde{p}^L(y_i^*)] dy_i. \quad (10)$$

Let  $\underline{\delta}$  satisfy (10) with equality if  $d_t = i = 2$ . Let  $\bar{\delta}$  satisfy (10) with equality if  $d_t \neq i$ . Then  $\bar{\delta} > \underline{\delta}$ .

If  $\delta \in [\underline{\delta}, \bar{\delta})$ , then (10) holds for agent  $i$  only if  $d_t = i$ , so  $e_{i,t} = 0$  for  $t \geq 1$  if  $d_t \neq i$ . Consider effort choices in  $t = 0$ . It is straightforward to show that in any surplus-maximizing equilibrium, either both agents exert effort in  $t = 0$ , or only agent 1 exerts effort in  $t = 0$ .

If only agent 1 exerts effort in  $t = 0$ , then  $d_1 = 1$  with probability 1. If both agents exert effort in  $t = 0$ , then  $d_1 = 2$  with positive probability because  $\delta < \bar{\delta}$ . Following output  $y_0 \in \mathbb{R}^2$  in  $t = 0$ , let  $\rho(y_0)$  denote the probability that agent 1 is chosen in  $t = 1$ . Then Lemma 1 implies that the surplus-maximizing equilibrium must maximize the probability of  $\rho(y) = 1$ ,

conditional on motivating both agents to work hard:

$$\max_{\rho: \mathbb{R}^2 \rightarrow [0,1]} \int_{-\infty}^{\infty} \int_{-\infty}^{\infty} \rho(y) \tilde{p}^H(y_1) \tilde{p}^H(y_2) dy_1 dy_2$$

subject to (IC) and (DE). Given  $\delta \in [\underline{\delta}, \bar{\delta})$ , these two sets of constraints may be combined as:

$$\begin{aligned} c &\leq \frac{\delta}{1-\delta} \int_{-\infty}^{\infty} \int_{y^*}^{\infty} \rho(y) [S^B + \gamma^1] [\tilde{p}^H(y_1) - \tilde{p}^L(y_1)] \tilde{p}^H(y_2) dy_1 dy_2 \\ c &\leq \frac{\delta}{1-\delta} \int_{-\infty}^{\infty} \int_{y^*}^{\infty} (1 - \rho(y)) [S^B + \gamma^2] [\tilde{p}^H(y_2) - \tilde{p}^L(y_2)] \tilde{p}^H(y_1) dy_2 dy_1 \end{aligned}$$

for agents 1 and 2, respectively.

The Lagrangian for this constrained optimization problem may be solved separately for each  $y$ . If  $L(y_2) < 0$ , then  $\rho(y) = 1$ . Otherwise, the derivative of this Lagrangian with respect to  $\rho(y)$  equals

$$1 + \lambda_1(S^B + \gamma^1) \left(1 - \frac{1}{L(y_1)}\right) - \lambda_2(S^B + \gamma^2) \left(1 - \frac{1}{L(y_2)}\right)$$

with  $\lambda_i$  the multiplier associated with the constraint for agent  $i$ . This expression is independent of  $\rho$ , so  $\rho(y) = 0$  whenever this expression is strictly negative. Rearranging yields (4).

If  $\Delta < \frac{1-\delta}{\delta} S^B$ , the equilibrium in which both agents work hard in  $t = 0$  dominates the equilibrium in which only agent 1 works hard. This proves the claim. ■

## A.6 Proof of Lemma 2

We first prove an extension of Lemma 1 to PBE.

**Definition:** A reward scheme  $B_i : \phi_i(\mathcal{H}_d^t) \times \Xi_i \times \mathbb{R} \rightarrow \mathbb{R}$  is **PBE-credible** in  $\sigma$  if:

1. For each  $h_d^t$ ,  $\xi_{i,t}$ , and  $(a_{i,t}, e_{i,t})$  on the equilibrium path,

$$(a_{i,t}, e_{i,t}) \in \arg \max_{a_i, e_i} E_\sigma [B_i(\phi_i(h_d^t), \xi_{i,t}, y_{i,t}) | \phi_i(h_d^t), \xi_{i,t}, a_i, e_i] - (1 - \delta)C_i. \quad (11)$$

2. For each on-path  $h_y^t$ ,

$$\delta E_\sigma [\bar{U}_i(h_0^{t+1}) | \phi_i(h_d^t)] \leq B_i(\phi_i(h_d^t), \xi_{i,t}, y_{i,t}) \leq \delta E_\sigma [S_{i,t+1} | \phi_i(h_d^t), \xi_{i,t}, y_{i,t}]. \quad (12)$$

### A.6.1 Claim 1

1. If  $\sigma^*$  is a PBE in which no player conditions on past effort choices, then for each agent  $i$ , there exists a PBE-credible reward scheme for  $\sigma^*$ .<sup>15</sup>
2. Suppose  $\sigma$  is a strategy with a PBE-credible reward scheme  $B_i$  for  $i \in \{1, \dots, N\}$ . Then  $\exists$  PBE  $\sigma^*$  with the same joint distribution over  $\theta_t, d_t, e_t$ , and  $y_t$  as  $\sigma$ .

### A.6.2 Proof of Claim 1

This proof is extended from Andrews and Barron (2016), who provide more detail.

**Part 1.** This argument is nearly identical to Lemma 1, part 1. Suppose  $\sigma^*$  is a PBE and define  $B_i$  by

$$B_i(\phi_i(h_d^t), \xi_{i,t}, y_{i,t}) = E_{\sigma^*} [(1 - \delta)\tau_{i,t} + \delta U_{i,t+1} | \phi_i(h_d^t), \xi_{i,t}, y_{i,t}].$$

Then  $B_i$  must satisfy (11) and the first inequality of (12) or else the agent would deviate from  $(a_{i,t}, e_{i,t})$  or  $\tau_{i,t}$ , respectively. The second inequality of

---

<sup>15</sup>Every PBE in this game is payoff-equivalent to a PBE in which players do not condition on past effort choices. The proof of this result is similar to Fudenberg and Levine (1994), who prove a similar result for games with imperfect public monitoring and a product monitoring structure.

(12) must hold history-by-history or else the principal would deviate from  $\tau_{i,t}$ , so *a fortiori* must hold in expectation.  $\square$

**Part 2.** Consider the construction identical to Lemma 1, part 2, except that

$$w_{i,t}^* = E_\sigma \left[ y_{i,t} - \frac{1}{1-\delta} (B_i(\phi_i(h_d^t), \xi_{i,t}, y_{i,t}) - \delta S_{i,t+1}) | \phi_i(h_d^t), \xi_{i,t}, a_{i,t}, e_{i,t} \right],$$

$$m_{i,t}^* = \left\{ \phi_i(h_0^t), a_{i,t}, e_{i,t}, \left\{ B_i(\phi_i(h_d^t), \xi_{i,t}, y_{i,t}) - \delta E_\sigma [S_{i,t+1} | \phi_i(h_d^t), \xi_{i,t}, y_{i,t}] \right\}_{y \in \mathbb{R}} \right\},$$

and the transfer after output  $y_i^*$  equals

$$(1-\delta)\tau_{i,t}^* = B_i(\phi_i(h_d^t), \xi_{i,t}, y_{i,t}^*) - \delta E_\sigma [S_{i,t+1} | \phi_i(h_d^t), \xi_{i,t}, y_{i,t}^*].$$

By construction,  $\sigma^*$  implements the same joint distribution over  $\theta_t, d_t, e_t$ , and  $y_t$  as  $\sigma$ . We claim  $\sigma^*$  is a PBE. As in the proof of Lemma 1, the principal earns 0 from each agent  $i$  at each history  $h_0^t$  on and off the equilibrium path. So the principal has no deviation from  $\sigma^*$ .

Consider the possible deviations by agent  $i$ . Agent  $i$  earns  $\bar{U}_i(h_0^{t+1})$  if he deviates in period  $t$ . Agent  $i$  is willing to choose  $(a_{i,t}, e_{i,t})$  if

$$(a_{i,t}, e_{i,t}) \in \arg \max_{a_i, e_i} E_{\sigma^*} [(1-\delta)\tau_{i,t}^* + \delta U_{i,t+1} | \phi_i(h_d^{t,*}), a_i, e_i] - (1-\delta)C_i.$$

As in Lemma 1,  $E_{\sigma^*} [U_{i,t+1} | \phi_i(h_d^{t,*}), a_{i,t}, e_{i,t}] = E_{\sigma^*} [S_{i,t+1} | \phi_i(h_d^{t,*}), a_{i,t}, e_{i,t}]$ . Furthermore, it can be shown that for every agent  $i$ ,  $\sigma^*$  induces a coarser information partition over histories than  $\sigma$ : if  $h_0^t, h_0^{t,*}$  and  $\tilde{h}_0^t, \tilde{h}_0^{t,*}$  are two pairs of histories from the construction of  $\sigma^*$ , then  $\phi_i(h_0^{t,*}) = \phi_i(\tilde{h}_0^{t,*})$  whenever  $\phi_i(h_0^t) = \phi_i(\tilde{h}_0^t)$ . Therefore,  $E_{\sigma^*} [S_{i,t+1} | \phi_i(h_d^{t,*}), a_{i,t}, e_{i,t}] = E_\sigma [S_{i,t+1} | \phi_i(h_d^t), a_{i,t}, e_{i,t}]$ . Plugging these expressions into agent  $i$ 's IC constraint yields (11).

Agent  $i$  is willing to pay  $\tau_{i,t}^*$  if

$$-(1-\delta)\tau_{i,t}^* \leq \delta E_{\sigma^*} [S_{i,t+1} - \bar{U}_i(h_0^{t+1}) | \phi_i(h_0^{t+1,*})].$$

This constraint is satisfied because (12) holds. So  $\sigma^*$  is the desired PBE.  $\blacksquare$

### A.6.3 Completing Proof of Lemma 2

( $\rightarrow$ ) If  $E_{\sigma^*} \left[ \sum_{t'=t}^{\infty} \delta^{t'-t} (1-\delta) (\pi_{t'} + \sum_{i=1}^N u_{i,t'}) \right] = \bar{V}$ , consider the strategy  $\tilde{\sigma}$  in which the principal chooses  $h_0^t$  from the distribution over  $\mathcal{H}_0^t$  induced by  $\sigma^*$ , then play continues as in  $\sigma^*|h_0^t$ . By construction, players have the same beliefs in  $\tilde{\sigma}$  and  $\sigma^*|h_0^t$ , so  $\tilde{\sigma}$  is an equilibrium that generates total surplus  $V$ .

( $\leftarrow$ ) Suppose  $\sigma^*$  satisfies  $E_{\sigma^*} \left[ \sum_{t'=0}^{\infty} \delta^{t'} (1-\delta) (\pi_{t'} + \sum_{i=1}^N u_{i,t'}) \right] = \bar{V}$ . Consider strategy  $\tilde{\sigma}$  in which the static equilibrium is played in all periods  $t' < t$ , then play  $\sigma^*$  from period  $t$  onward. This is clearly an equilibrium that attains continuation surplus  $\bar{V}$  from period  $t > 0$  onward. ■

## A.7 Proof of Proposition 4

Let  $\sigma^*$  be a PBE-sequentially surplus-maximizing equilibrium. By definition, for any  $t \geq 0$ ,

$$E_{\sigma^*} \left[ \sum_{i=1}^N S_{i,t} \right] = \bar{V}.$$

Suppose  $h_\theta^t \in \mathcal{H}_\theta^t$  is a history that occurs on the equilibrium path such that there exist  $i, j \in \{1, \dots, N\}$  with

$$E_{\sigma^*} \left[ \frac{\partial \gamma_i}{\partial d_i}(\theta, d_{i,t}) | h_\theta^t \right] > E_{\sigma^*} \left[ \frac{\partial \gamma_j}{\partial d_j}(\theta, d_{j,t}) | h_\theta^t \right].$$

Define  $\tilde{\sigma}$  as the following strategy: at the start of the game, the principal chooses a history  $h_0^t$  from the distribution over  $\mathcal{H}_0^t$  induced by  $\sigma^*$ , and play continues as in  $\sigma^*|h_0^t$ . As argued in the proof of Lemma 2, the strategy  $\tilde{\sigma}$  can be made a PBE.

Now, consider a strategy profile that is identical to  $\tilde{\sigma}$ , except in the first period. In that period, after  $\theta_0 \in \Theta$  is observed, the principal chooses  $d_0$  so that

$$E_{\sigma^*} \left[ \frac{\partial \gamma_i}{\partial d_i}(\theta, d_{i,t}) | h_\theta^t \right] = E_{\sigma^*} \left[ \frac{\partial \gamma_j}{\partial d_j}(\theta, d_{j,t}) | h_\theta^t \right]$$

for all  $i, j \in \{1, \dots, N\}$ . The principal then privately draws a  $\tilde{d}_0$  according to  $\tilde{\sigma}$ , and play continues as if the principal chose  $\tilde{d}_0$  in  $\tilde{\sigma}$ . The decision  $d_0$  only

affects the terms  $(\gamma_i)_{i=1}^N$  in period 0, so this strategy can also be made a PBE using techniques very similar to those in Lemma 2. But this PBE generates strictly larger surplus than  $\tilde{\sigma}$  by construction. So  $E_{\tilde{\sigma}} \left[ \sum_{i=1}^N S_{i,t} \right] < \bar{V}$ , which contradicts the assumption that  $\sigma^*$  is PBE-sequentially surplus-maximizing.

The previous argument proves that if  $\sigma^*$  is PBE-sequentially surplus-maximizing equilibrium, then for any  $t \geq 0$  and  $h_\theta^t$  that occurs on the equilibrium path,

$$E_{\sigma^*} \left[ \frac{\partial \gamma_i}{\partial d_i}(\theta, d_{i,t}) | h_\theta^t \right] = E_{\sigma^*} \left[ \frac{\partial \gamma_j}{\partial d_j}(\theta, d_{j,t}) | h_\theta^t \right].$$

In particular, the decision  $d_t$  depends only on the payoff-relevant history. In other words, the principal's relationship with each agent is independent of the choices made by other agents, so the problem reduces to a set of  $N$  bilateral relational contracts between the principal and each agent. Consequently, efforts in a PBE-sequentially surplus-maximizing equilibrium depend only on the payoff-relevant history.

But this history is publicly observed, so any PBE-sequentially surplus-maximizing PBE must be payoff-equivalent to an RE. It is straightforward to show that in that case, the surplus-maximizing RE is sequentially surplus-maximizing. So if no surplus-maximizing RE is sequentially surplus-maximizing, then no surplus-maximizing PBE is PBE-sequentially surplus-maximizing. ■

## A.8 Proof of Proposition 5

We begin the proof with a result that gives necessary and sufficient conditions for a strategy to be an equilibrium of the game with public monitoring.

### Statement of Claim 1

If  $\sigma^*$  is a RE, then  $\forall i \in \{1, \dots, N\}$  there exists a function  $B_i : \phi_0(\mathcal{H}_y^t) \rightarrow \mathbb{R}$  satisfying:

1. **Public Effort IC:** for any  $i \in \{1, \dots, N\}$  and  $h_e^t$ ,

$$(a_{i,t}, e_{i,t}) \in \arg \max_{a_i, e_i} E_{\sigma^*} [B_i(\phi_0(h_y^t)) - (1 - \delta)C_i | h_a^t, e_i]. \quad (13)$$

2. **Public Dynamic Enforcement:** for any  $I \subseteq \{1, \dots, N\}$  and  $h_y^t$ ,

$$\delta \sum_{i \in I} E_{\sigma^*} [\bar{U}_i(h_0^{t+1}) | h_y^t] \leq \sum_{i \in I} B_i(\phi_0(h_y^t)) \leq \delta E_{\sigma^*} \left[ \sum_{i \in I} U_{i,t+1} + \Pi_{t+1} | h_y^t \right]. \quad (14)$$

3. **Individual Rationality:** for any  $h_d^t \in \mathcal{H}_d^t$  and every agent  $j \in \{1, \dots, N\}$ ,

$$E_{\sigma^*} [U_{j,t+1} | h_d^t] \geq \bar{U}_j(h_d^t). \quad (15)$$

For every subset of agents  $I \subseteq \{1, \dots, N\}$ ,

$$E_{\sigma^*} [\Pi_{t+1} | h_d^t] \geq \sum_{i \in I} (E_{\sigma^*} [B_i(\phi_0(h_y^t)) - (1 - \delta)C_{i,t} | h_d^t] - E_{\sigma^*} [U_{i,t} | h_d^t]). \quad (16)$$

### Proof of Claim 1

Suppose  $\sigma^*$  is a RE. Define  $B_i$  by

$$B_i(\phi_0(h_y^t)) = E_{\sigma^*} [(1 - \delta)\tau_{i,t} + \delta U_{i,t+1} | \phi_0(h_y^t)].$$

Analogous to Lemma 1, agent  $i$  chooses  $e_{i,t}$  to solve (13). Agent  $i$ 's continuation surplus is bounded below by  $\bar{U}_i(h_0^{t+1})$  in  $h_0^{t+1}$ , so  $B_i(\phi_0(h_y^t)) \geq E [\bar{U}_i(h_0^{t+1}) | h_y^t]$ . If  $\exists I \subseteq \{1, \dots, N\}$  such that

$$\sum_{i \in I} E_{\sigma^*} [\tau_{i,t} | \phi_0(h_y^t)] > \delta E_{\sigma^*} [\Pi_{i,t+1} | \phi_0(h_y^t)]$$

then the principal may profitably deviate by choosing  $\tau_{i,t} = 0$  for all  $i \in I$ , earning no less than 0 in the continuation game. These arguments imply (14).

If  $w_{i,t} < 0$ , then agent  $i$  is willing to pay only if  $E[U_{i,t} | h_d^t] \geq \bar{U}_i(h_d^t)$ . Let  $I = \{i | E_{\sigma^*} [w_{i,t} | h_d^t] \leq 0\}$ . Then the principal is willing to pay  $\sum_{i \notin I} w_{i,t} > 0$

only if

$$E_{\sigma^*} \left[ (1 - \delta) \left( \sum_{i=1}^N y_{i,t} - \sum_{i \notin I} w_{i,t} \right) - \sum_{i=1}^N (B_i(\phi_0(h_y^t)) - \delta U_{i,t+1}) + \delta \Pi_{t+1} | h_d^t \right] \geq 0.$$

Rewriting this expression in terms of  $U_{i,t}$  and  $\Pi_t$  yields

$$E_{\sigma^*} [\Pi_t | h_d^t] \geq \sum_{i \in I} E_{\sigma^*} [B_i(\phi_0(h_y^t)) - (1 - \delta)C_{i,t} - \delta U_{i,t} | h_d^t].$$

This expression holds *a fortiori* for any other set of agents. These arguments together imply (15) and (16). ■

### Completing Proof of Proposition 5

Suppose  $\sigma$  is a surplus-maximizing RE that is not sequentially surplus-maximizing.

Consider a strategy profile  $\tilde{\sigma}$  that is identical to  $\sigma$  except for wages which satisfy  $E[U_{i,t} | h_d^t] = \bar{U}_i(h_d^t)$ . Then it is easy to show  $\tilde{\sigma}$  satisfies (13) for the same  $B_i$  as  $\sigma$ .  $\tilde{\sigma}$  satisfies (16) because  $E_{\tilde{\sigma}} [\Pi_{t+1} + \sum_{i \in I} \bar{U}_i(h_d^t) | \phi_0(h_y^t)] \geq E_{\sigma} [\Pi_{t+1} + \sum_{i \in I} U_{i,t+1} | \phi_0(h_y^t)]$ .

The strategies  $\sigma$  and  $\tilde{\sigma}$  generate the same ex ante total surplus, and moreover there exists some history  $h_0^t$  such that  $\tilde{\sigma} | h_0^t$  is not surplus-maximizing. Consider an alternative strategy  $\tilde{\sigma}^*$  that is identical to  $\tilde{\sigma}$ , except  $\tilde{\sigma}^* | h_0^t$  is surplus-maximizing and holds all agents at their outside options. It is easy to see that  $\tilde{\sigma}^*$  satisfies (13)-(16) because  $\tilde{\sigma}$  does, and  $\tilde{\sigma}^*$  generates strictly higher total continuation surplus than  $\tilde{\sigma}$ . Thus, it suffices to show that the policy and efforts in  $\tilde{\sigma}^*$  are part of an equilibrium.

Consider the following strategies  $\sigma^*$ , defined recursively from  $\tilde{\sigma}^*$ . For histories  $\tilde{h}_0^t, h_0^{t,*} \in \mathcal{H}_0^t$ , use the public randomization device to choose  $\tilde{h}_d^t \in \mathcal{H}_d^t$  according to  $\tilde{\sigma}^* | \{\tilde{h}_0^t, \theta_t, D_t\}$ . The principal chooses  $d_t \in D_t$  as in  $\tilde{h}_d^t$ . For each agent  $i$ , the wage is  $w_{i,t} = E_{\tilde{\sigma}^*} \left[ -\tau_{i,t}^* + C_{i,t} + \frac{1}{1-\delta} \bar{U}_i(\tilde{h}_d^t) - \frac{\delta}{1-\delta} \bar{U}_i(\tilde{h}_d^{t+1}) | \tilde{h}_d^t \right]$ , with  $\tau_{i,t}^*$  defined below. The public randomization device chooses  $\tilde{h}_e^t \in \mathcal{H}_e^t$  as in  $\tilde{\sigma}^* | \tilde{h}_d^t$ . Agent  $i$  chooses  $a_{i,t}, e_{i,t}$  as in  $\tilde{h}_e^t$ . Following output  $y_t$ , agent  $i$ 's bonus equals  $\tau_{i,t}^* = \frac{1}{1-\delta} E_{\tilde{\sigma}^*} \left[ B_i(\phi_0(\tilde{h}_y^t)) - \bar{U}_i(h_0^{t+1}) | \tilde{h}_e^t, y_t \right]$ . History  $\tilde{h}_0^{t+1}$  is

drawn by the public randomization device according to  $\tilde{\sigma}^*(\tilde{h}_e^t, y_t)$ . This process is repeated with  $\tilde{h}_0^{t+1}$ . Following a deviation by agent  $j$ ,  $a_{j,t'} = 0$  and  $w_{j,t'} = \tau_{j,t'} = 0$  in all  $t' \geq t$ , and the principal chooses  $d_{t'}$  to hold agent  $i$  at  $\bar{U}_i(h_0^t)$ . Following any other deviation, play as if agent 1 deviated.

We claim  $\sigma^*$  is a recursive equilibrium. Indeed, it is straightforward to show that agent  $i$  earns  $\bar{U}_i(h_0^t)$  at each  $h_0^t$ . The principal is willing to pay  $w_{i,t} \geq 0$ , or the agent is willing to pay  $w_{i,t} \leq 0$ , because  $\tilde{\sigma}^*$  satisfies (15) and (16). Each agent  $i$  is willing to choose  $a_{i,t}$  and  $e_{i,t}$  because  $\tilde{\sigma}^*$  satisfies (13). And the principal is willing to pay  $\tau_{i,t}^*$  because  $\tilde{\sigma}^*$  satisfies (14). Furthermore,  $\sigma^*$  generates the same total ex ante expected surplus as  $\tilde{\sigma}^*$ , and so generates strictly higher ex ante expected surplus than  $\sigma$ . So  $\sigma^*$  cannot be surplus-maximizing. ■

## A.9 Proof of Proposition 6

Given equilibrium  $\sigma^*$ , define  $B_i(h_d^t, \xi_{i,t}, y_{i,t}) = E_{\sigma^*} [(1 - \delta)\tau_{i,t} + \delta U_{i,t+1} | h_d^t, \xi_{i,t}, y_{i,t}]$  as in Lemma 1. Then  $B_i(h_d^t, \xi_{i,t}, y_{i,t}) \geq 0$ . Consider a deviation in the principal's relationship with agent  $i$ . If agent  $i$  chooses his outside option, the principal earns her minimum payoff 0 in that period. This choice is publicly observed with probability  $1 - \epsilon$ , in which case the principal earns 0 continuation surplus. Otherwise, the principal loses  $\Pi^i \equiv \sum_{t'=1}^{\infty} \delta^{t'} (1 - \delta)(y_{i,t+t'} - w_{i,t+t'} - \tau_{i,t+t'})$  by an argument similar to Lemma 1. So in any equilibrium,

$$B_i(h_d^t, \xi_{i,t}, y_{i,t}) \leq \frac{\delta}{1 - \delta} E \left[ (1 - \epsilon) \sum_{j \neq i} S_j + S_i | h_d^t, \xi_{i,t}, y_{i,t} \right].$$

Define  $\tilde{S}^{R1} = R - c$ ,  $\tilde{S}^{R2} = (2 - \epsilon)(\alpha R - c)$ ,  $\tilde{S}^{W1} = (1 - \delta)(W - c) + \delta(\rho\tilde{S}^{R1} + (1 - \rho)\tilde{S}^{W1})$ , and  $\tilde{S}^{W2} = (1 - \delta)(W - c) + \delta(\rho\tilde{S}^{R2} + (1 - \rho)\tilde{S}^{W2})$ . Suppose the principal deviates in period  $t$ , when  $\theta_t = \theta$ . Then  $\tilde{S}^{\theta d}$  equals the expected surplus destroyed following a deviation if  $d_t = d$  whenever  $\theta_t = R$  on the equilibrium path. We make assumptions such that (i) the principal cannot motivate agent 1 while  $\theta_t = W$  if  $d_t = 2$  whenever  $\theta_t = R$ , but can motivate agent 1 if  $d_t = 1$  whenever  $\theta_t = R$ ; and (ii) conditional on high effort,  $d_t = 2$

is surplus-maximizing if  $\theta_t = R$ ,  $d_t = 1$  is surplus-maximizing if  $\theta_t = W$ , and more surplus is lost following a deviation if  $d_t = 1$  in every subsequent period than if  $d_t = 2$ .

$$\begin{aligned} \tilde{S}^{W2} < \frac{1-\delta}{\delta}c \leq \min \left\{ \alpha R - c, \tilde{S}^{W1} \right\}, \\ 2(\alpha R - c) > \tilde{S}^{R1} > \tilde{S}^{R2} > W - c > 2(\alpha W - c). \end{aligned}$$

For  $\epsilon > 0$ , there exists an open set of parameters that simultaneously satisfy these conditions.

Suppose that the only constraints in equilibrium are (IC) and that agent  $i$ 's reward scheme must satisfy

$$0 \leq B_i(h_d^t, \xi_{i,t}, y_{i,t}) \leq \frac{\delta}{1-\delta} E \left[ (1-\epsilon) \sum_{j \neq i} S_j + S_i | h_d^t, \xi_{i,t}, y_{i,t} \right].$$

By the first assumption, there exists a reward scheme such that  $e_{1,t} = e_{2,t} = 1$  if  $\theta_t = R$  and  $d_t = 2$ . Therefore, any sequentially surplus-maximizing equilibrium must have  $d_t = 2$  whenever  $\theta_t = R$ . But the first assumption also implies that  $e_{1,t} = 0$  whenever  $\theta_t = W$  if  $d_t = 2$  whenever  $\theta_t = R$ . So agent 1 does not exert effort while  $\theta_t = W$  in any sequentially surplus-maximizing equilibrium.

Consider the alternative strategy described in the proof of Proposition 2, with  $\chi \in (0, 1)$  chosen to solve  $c = \frac{\delta}{1-\delta}(\chi \tilde{S}^{W1} + (1-\chi) \tilde{S}^{W2})$ . By construction, all hired agents can be motivated to choose  $e_{i,t} = 1$  in each  $t$  under this strategy. So surplus in this alternative is  $W - c$  in each period with  $\theta_t = W$ . Once  $\theta_t = R$ , surplus equals  $2(\alpha R - c)$  with probability  $\chi$  and otherwise equals  $R - c$ . We can choose parameters such that  $\chi$  is arbitrarily close to 0, in which case this alternative generates strictly higher total surplus than any sequentially surplus-maximizing equilibrium.

The final step is to prove that this alternative strategy is in fact an equilibrium. Both  $\theta_t$  and the public randomization device are publicly observed, and the proposed  $d_t$  conditions only on these variable. Hence, both agents detect any deviation in  $d_t$  and so the principal earns 0 following such a deviation. Therefore, the principal has no profitable deviation in  $d_t$ . Each agent is paid

$w_{i,t} = 0$ . The principal pays  $\tau_{i,t} = c$  if she hires agent  $i$  and otherwise pays  $\tau_{i,t} = 0$ . Following a deviation in  $\tau_{i,t}$ , the principal earns 0 with probability  $1 - \epsilon$  or loses  $i$ -dyad surplus with probability  $\epsilon$ . By choice of  $\chi$ , the principal is indifferent between paying  $\tau_{i,t}$  or not. Agents have no profitable deviation from  $e_{i,t}$  or  $a_{i,t}$ , so this is an equilibrium. Moreover, this equilibrium dominates any sequentially surplus-maximizing equilibrium for an open set of parameters. ■